

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of \$ AGREED ORDER Registered Nurse License Number 718296 \$ & Vocational Nurse License Number 185783 \$ issued to MICHELE EVELYN LUNDBERG \$

On this day the Texas Board of Nursing, hereinafter referred to as the Board, consider the matter of MICHELE EVELYN LUNDBERG, Registered Nurse License Number 718296, and Vocational Nurse License Number 185783, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13)(effective through 8/31/2021), Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Kristin K. Benton, DNP, RN, Executive Director, on August 30, 2024.

FINDINGS OF FACT

- 1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
- 2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
- 3. Respondent's license to practice as a vocational nurse in the State of Texas is in current status. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
- 4. Respondent received a Certificate in Vocational Nursing from Vernon College at Wichita Falls, Wichita Falls, Texas, on August 9, 2002. Respondent received an Associate Degree in Nursing from Vernon College, Vernon, Texas, on May 14, 2005. Respondent was licensed to practice vocational nursing in the State of Texas on October 4, 2002. Respondent was licensed to practice professional nursing in the State of Texas on July 5, 2005.

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5. Respondent's nursing employment history includes:

10/2002 – 04/2013 Unknown

05/2013 – 2021 Registered Nurse Midwestern Healthcare Wichita Falls, Texas

2021 – Present Registered Nurse Advanced Rehabilitation And Healthcare Wichita Falls, Texas

- 6. On or about April 19, 2013, Respondent was issued the sanction of Remedial Education through an Order of the Board. On or about July 7, 2014, Respondent successfully completed the terms of the Order. A copy of the April 19, 2013, Order is attached and incorporated herein by reference as part of this Agreed Order.
- 7. At the time of the initial incident, Respondent was employed as a Registered Nurse with Midwestern Healthcare, Wichita Falls, Texas, and had been in that position for seven (7) years and one (1) month.
- 8. On or about July 13, 2020, through July 14, 2020, while employed as a Registered Nurse with Midwestern Healthcare, Wichita Falls, Texas, Respondent failed to verify new admission medication orders with a physician, for Resident CP, before entering the orders in the resident's medical records without authorization. Respondent's conduct was likely to injure the patient in that subsequent care givers would rely on her documentation to further medicate the patient and could result in the patients suffering from adverse reactions.
- 9. In response to the incidents in Findings of Fact Numbers Eight (8), Respondent states that the physician was aware of the resident's admission as he had been contacted prior to resident's arrival. Respondent states that new admissions always came to the floor with the accepting physician's name on them, which was handled by administrative staff. On July 13, 2020, Respondent states that she entered medications in the orders as "pending" status, which meant they were not active and would not show on the E-MAR until confirmed. Respondent states she got the information from the pill bottles that came in with the resident. Respondent states that the physician was not contacted the night of the admission because of the time it was completed, and the telemedicine system not functioning at the time. Respondent states that the night shift understood that the physician would need to be contacted in the morning regarding these orders.
- 10. Formal Charges were filed on November 22, 2021.

CONCLUSIONS OF LAW

- 1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
- 2. Notice was served in accordance with law.
- 3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11 (1)(A),(1)(B),(1)(D)&(1)(P) and 22 TEX. ADMIN. CODE §217.12(1)(A),(1)(B),(1)(C), (4)&(10)(B).
- 4. The evidence received is sufficient cause pursuant to Section 301.452(b) (10)&(13)(effective through 8/31/2021), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 718296, and Vocational Nurse License Number 185783, heretofore issued to MICHELE EVELYN LUNDBERG.
- 5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

TERMS OF ORDER

I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **REMEDIAL EDUCATION** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. Until successfully completed, RESPONDENT may not practice nursing in the State of Texas except in accordance with the terms of this Order.
- D. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" as applicable and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state using a Texas compact license.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) within one (1) year of the effective date of this Order, unless otherwise specifically indicated:

- A. A Board-approved course in Texas nursing jurisprudence and ethics that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.
- B. <u>The course "Righting a Wrong,"</u> a 3.0 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) International Center for Regulatory Scholarship (ICRS).

C. Nursing a 4.5 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) International Center for Regulatory Scholarship (ICRS).

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is <u>not</u> being offered by a pre-approved provider. Information about Board-approved courses and Verification of Course Completion forms are available from the Board at <u>www.bon.texas.gov/compliance</u>.

V. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order becomes effective upon acceptance by the Executive Director on behalf of the Texas Board of Nursing and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 13 day of September 20 24. W	
Signed this 3 day of September 20 24. W MICHELE EVELYN LUNDBERG, RESPONDENT	7
MICHELE EVELYN LUNDWERG, RESPONDENT	

Sworn to and subscribed before me this

SEAL

Notary Public in and for the State of_

ASHLEY N. CARCAMO My Notary ID # 129035346 Expires June 27, 2028 WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing, does hereby ratify and adopt the Agreed Order that was signed on the 13th day of September, 2024, by MICHELE EVELYN LUNDBERG, Registered Nurse License Number 718296, and Vocational Nurse License Number 185783, and said Agreed Order is final.

Effective this 17th day of September, 2024.

Kristin K. Benton, DNP, RN, Executive Director

on behalf of said Board

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BEFORE THE TEXAS BOARD OF NURSING



ecutive Director of the Board

In the Matter of Registered Nurse License Number 718296 § AGREED

& Vocational Nurse License Number 185783 §

issued to MICHELE EVELYN LUNDBERG § ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Boar considered the matter of MICHELE EVELYN LUNDBERG, Registered Nurse License Numb...
718296, and Vocational Nurse License Number 185783, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived representation by counsel, informal proceedings, notice and hearing, and agreed to the entry of this Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on February 12, 2013.

FINDINGS OF FACT

- 1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the licenses.
- 2. Respondent waived representation by counsel, informal proceedings, notice and hearing, and agreed to the entry of this Order.
- 3. Respondent is currently licensed to practice professional nursing in the State of Texas. Respondent is currently licensed to practice vocational nursing in the State of Texas.
- 4. Respondent received Certificate in Vocational Nursing from Vernon Regional Junior College, Vernon, Texas on August 9, 2002. Respondent was licensed to practice vocational nursing in the State of Texas on October 4, 2002. Respondent received an Associate Degree in Nursing from Vernon Regional Junior College, Vernon, Texas on May 14, 2005. Respondent was licensed to practice professional nursing in the State of Texas on July 5, 2005.

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5. Respondent's nursing employment history includes:

11/02 - 11/05	Unknown	
12/05 - 05/07	RN	North Texas State Hospital - Wichita Falls Campus Wichita Falls, TX
07/07 - 01/09	RN	Texas Tech HSC/JV Allred Prison Iowa Park, TX
02/09 - 07/09	RN	American Hospice Wichita Falls, TX
12/09 - 08/11	RN	RGA Home Care Wichita Falls, TX
11/11 - 01/12	RN	Wichita Falls - Wichita County Public Health District Wichita Falls, TX
02/12 - Present	Unknown	

- 6. At the time of the initial incident, Respondent was employed as a Registered Nurse with Wichita Falls Wichita County Public Health District, Wichita Falls, Texas, and had been in this position for approximately one (1) year and two (2) months.
- 7. On or about January 5, 2012, while employed as a Registered Nurse with Wichita Falls Wichita County Public Health District, Wichita Falls, Texas, Respondent failed to respect Patient S.C.'s right to privacy by disclosing confidential medical information to an unauthorized third party. Respondent's conduct was a violation of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and was likely to injure the patient in that disclosing confidential information to any unauthorized individual could have resulted in psychological stressors to the patient.
- 8. In response to Finding of Fact Number Seven (7), Respondent states a patient presented to the clinic with bizarre behavior and possible psychiatric symptoms. Respondent states that she questioned whether the state reporting method communicated results to other state agencies that could be pertinent to treatment and/or outcome. Respondent states that her immediate supervisor and the DON were not available at the time, so she contacted the Health Information Manager at a previous employer of hers. Respondent states that she proposed the question as a hypothetical, but ultimately, knowing she did not have authorization to release the patient's confidential information, disclosed the patient's name

and diagnosis. Respondent states the call was placed from the office where there were no public access or exam rooms in the vicinity. Respondent states she was confused with whether this was an actual HIPAA violation, because in her experience, it was not uncommon to verify whether a person had received services from another provider.

CONCLUSIONS OF LAW

- 1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
- 2. Notice was served in accordance with law.
- 3. The evidence received is sufficient to prove violations of 22 Tex. ADMIN. CODE §217.11(1)(A)&(E) and 22 Tex. ADMIN. CODE §217.12(1)(A),(B)&(C).
- 4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 718296, and Vocational Nurse License Number 185783, heretofore issued to MICHELE EVELYN LUNDBERG, including revocation of Respondent's licenses to practice nursing in the State of Texas.

ORDER

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of REMEDIAL EDUCATION and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Texas Occupations Code §§301.001 et seq., the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 Tex. ADMIN. CODE §211.1 et seq., and this Order.

IT IS FURTHER AGREED and ORDERED that, while under the terms of this Order, this Order SHALL apply to any and all future licenses issued to Respondent to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's nurse licensure compact privileges, if any, to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's licenses are encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a nurse licensure compact privilege without the written permission of the State of Texas and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include nurses. It shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT'S successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. Board-approved courses may be found at the following Board website address: http://www.bon.texas.gov/disciplinaryaction/stipscourses.html.

- (2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete the course "Sharpening Critical Thinking Skills," a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure. Board-approved courses may be found at the following Board website address: http://www.bon.texas.gov/disciplinaryaction/stipscourses.html.
- (3) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete the course "Patient Privacy," a 5.4 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure. Information regarding Board-approved courses may be found at the following Board website address: http://www.bon.texas.gov/disciplinaryaction/stipscourses.html.

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT'S licenses to practice nursing in the State of Texas and RESPONDENT shall be eligible for nurse licensure compact privileges, if any.

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my licenses to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this day of April, 2013.

MICHELE EVELYN LUMBERG, Respondent

Sworn to and subscribed before me this H day of

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May Continuous Co., 2016

Notary Public in and for the State of

Texas

WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing, does hereby ratify and adopt the Agreed Order that was signed on the dth day of April , 20 13 , by MICHELE EVELYN LUNDBERG, Registered Nurse License Number 718296, and Vocational Nurse License Number 185783, and said Order is final.

Effective this 19th day of April, 20 13.

Katherine A. Thomas, MN, RN, FAAN

Executive Director on behalf

of said Board