BEFORE THE TEXAS BOARD OF NURSING



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In the Matter of Registered Nurse License Number 970436 issued to SANDRA JEAN TELLEZ AGREED ORDER

I do hereby certify this to be a complete, accurate and true co the document which is on file or is of record in the offices of Texas Board of Nursing.

Kuthar K, Jushar DP, RN

Executive Director

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considerent the matter of SANDRA JEAN TELLEZ, Registered Nurse License Number 970436, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13)(effective through 8/31/21), Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Kristin K. Benton, DNP, RN, Executive Director, on September 27, 2023.

FINDINGS OF FACT

- 1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
- 2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
- 3. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
- 4. Respondent received a Baccalaureate Degree in Nursing from University of Texas at Arlington, Arlington, Texas, on May 1, 2019. Respondent was licensed to practice professional nursing in the State of Texas on June 19, 2019.
- 5. Respondent's nursing employment history includes:

6/2019 - 7/2019

Unknown

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Respondent's nursing employment history continued:

7/2019 – 11/2021 Registered Nurse UTSW Medical Center

Dallas, Texas

12/2021 - Present Registered Nurse VITAS Healthcare

Dallas, Texas

6. At the time of the incident, Respondent was employed as a Registered Nurse at University of Texas Southwestern Medical Center, Dallas, Texas, and had been in that position for one (1) year and eleven (11) months.

- 7. On or about June 12, 2021, while employed as a Registered Nurse at University of Texas Southwestern Medical Center, Dallas, Texas, Respondent failed to assess the central line of Patient Medical Record Number 71287465. In addition, Respondent failed to change the dressing over the patient's internal jugular (IJ) Quinton catheter when it was loose and soaked with blood. Respondent's conduct was likely to injure the patient in that failure to assess patients as ordered by a physician could have resulted in non-efficacious treatment.
- 8. In response to Finding of Fact Number Seven (7), Respondent states a Rapid Response team RN helped her assess and take care of this patient that night. Respondent states they had a difficult time getting a consistent blood pressure reading so they tried different vital sign machines, different blood pressure cuffs, and different patient positions. Respondent states her main priorities were her blood pressure and safety. Respondent states she was so focused on her blood pressure and safety that she did not assess and document her Hemodialysis Catheter site and the dressing. Respondent states if she had assessed it and found that the dressing was loose, dirty, bloody, due for changing, or compromised in any way, she would have definitely made the time and effort to change the dressing during her shift.

CONCLUSIONS OF LAW

- 1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
- 2. Notice was served in accordance with law.
- 3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE \$217.11(1)(A)&(1)(B) and 22 TEX. ADMIN. CODE \$217.12(1)(A),(1)(B)&(4).
- 4. The evidence received is sufficient cause pursuant to Section 301.452(b) (10)&(13)(effective through 8/31/21), Texas Occupations Code, to take disciplinary action

- against Registered Nurse License Number 970436, heretofore issued to SANDRA JEAN TELLEZ.
- 5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

TERMS OF ORDER

I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **REMEDIAL EDUCATION** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. Until successfully completed, RESPONDENT may not practice nursing in the State of Texas except in accordance with the terms of this Order.
- D. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" as applicable and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state using a Texas compact license.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) within one (1) year of the effective date of this Order, unless otherwise specifically indicated:

- A. A Board-approved course in Texas nursing jurisprudence and ethics that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.
- B. A Board-approved course in physical assessment with a didactic portion of not less than six (6) hours and a clinical component of not less than twenty-four (24) hours. Both the didactic and clinical components must be provided by the same Registered Nurse. The course's content shall include physical assessment of all body systems. The clinical component SHALL include physical assessment of live patients in a clinical setting; Performing assessments on mock patients or mannequins WILL NOT be accepted. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. Successful completion of this course requires RESPONDENT to successfully complete both the didactic and clinical portions of the course.

C. <u>The course "Righting a Wrong,"</u> a 3.0 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) International Center for Regulatory Scholarship (ICRS).

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is <u>not</u> being offered by a pre-approved provider. Information about Board-approved courses and Verification of Course Completion forms are available from the Board at www.bon.texas.gov/compliance.

V. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order becomes effective upon acceptance by the Executive Director on behalf of the Texas Board of Nursing and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this // day of Quember 20 13.

SANDRA JEAN TELLEZ, RESPONDENT

Sworn to and subscribed before me this // day of Chunker, 20 23.

SEAL

INGRID RACHELLE STEVENS
Notary ID #133307125
My Commission Exoires
August 31, 2025

Notary Public in and for the State of

WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 11th day of December, 2023, by SANDRA JEAN TELLEZ, Registered Nurse License Number 970436, and said Agreed Order is final.

Effective this 14th day of December, 2023.

Kristin K. Benton, DNP, RN Executive Director on behalf

of said Board