



I do hereby certify this to be a complete, accurate and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.
Katherine A. Thomas, MN, RN, FAAN
Katherine A. Thomas, MN, RN, FAAN
Executive Director
Texas Board of Nursing

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of § AGREED ORDER
Vocational Nurse License Number 333772 §
issued to KRISTENA MICHELLE SHOECRAFT §
§

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of KRISTENA MICHELLE SHOECRAFT, Vocational Nurse License Number 333772, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(14)[effective 9/1/2021] Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on May 18, 2023.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
3. Respondent's license to practice as a vocational nurse in the State of Texas is in current status.
4. Respondent received a Certificate in Vocational Nursing from Navarro College, Waxahachie, Texas, on August 12, 2016. Respondent was licensed to practice vocational nursing in the State of Texas on September 15, 2016.
5. Respondent's nursing employment history includes:

9/2016 – 11/2016	LVN	Midlothian Healthcare Center Midlothian, Texas
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Respondent's nursing employment history continued:

12/2016 – 6/2017	LVN	Brookdale Senior Living Waco, Texas
5/2017 – 8/2017	LVN	Advantage Healthcare Clinic Dallas, Texas
9/2017 – 9/2019	LVN	Dallas Health Partners & Baylor Scott & White Dallas, Texas
10/2019 – 3/2020	LVN	Sparks Clinic Rockwall, Texas
4/2020 – 3/2021	LVN	Platinum Home Health Care Irving, Texas
1/2021 – Present	LVN	Aviator Home Health Garland, Texas
6/2022 – 8/2022	LVN	Reliant at Home Plano, Texas

6. At the time of the initial incident, Respondent was employed as a Licensed Vocational Nurse with Reliant at Home, Plano, Texas and had been in that position for one (1) month.
7. On or about July 4, 2022, and July 7, 2022, while employed as a Licensed Vocational Nurse at Reliant at Home, Plano, Texas, Respondent failed to document the skilled nurse wound care visits for Patient MR50089. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient in that subsequent caregivers would rely on her documentation in order to provide care.
8. On or about July 5, 2022, while employed as a Licensed Vocational Nurse at Reliant at Home, Plano, Texas, Respondent failed to document the skilled nurse visit for Patient MR E-7301. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient in that subsequent caregivers would rely on her documentation in order to provide care.
9. On or about July 6, 2022, while employed as a Licensed Vocational Nurse at Reliant at Home, Plano, Texas, Respondent failed to document the start of care (SOC)/ resumption of care (ROC) nurse visit for Patient MR 51825. In addition, the Respondent failed to document skilled nurse visits for the patient on July 11, 2022, July 19, 2022, and August

- 2, 2022. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient in that subsequent caregivers would rely on her documentation in order to provide care.
10. On or about July 18, 2022, through July 22, 2022, while employed as a Licensed Vocational Nurse at Reliant at Home, Plano, Texas, Respondent failed to document the twice daily skilled nurse injection visits for Patient MR B-9001. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient in that subsequent caregivers would rely on her documentation in order to provide care.
11. On or about July 26, 2022, while employed as a Licensed Vocational Nurse at Reliant at Home, Plano, Texas, Respondent failed to document the skilled nurse wound photo/measurement visit for Patient MR 16606. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient in that subsequent caregivers would rely on her documentation in order to provide care.
12. In response to the incidents in Findings of Fact Numbers Seven (7) through Eleven (11), Respondent states she was not able to complete charting for the visits due to inadequate training on the charting system and received inadequate support from her supervisor when she requested additional training.
13. Formal Charges were filed on April 19, 2023.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11 (1)(A),(1)(B)&(1)(D) and 22 TEX. ADMIN. CODE §217.12 (1)(A),(1)(B),(1)(C)&(4).
4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(14)[*effective 9/1/2021*], Texas Occupations Code, to take disciplinary action against Vocational Nurse License Number 333772, heretofore issued to KRISTENA MICHELLE SHOECRAFT.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

TERMS OF ORDER

I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **WARNING WITH STIPULATIONS** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. Until successfully completed, RESPONDENT may not practice nursing in the State of Texas except in accordance with the terms of this Order.
- D. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" as applicable and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state using a Texas compact license.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful

completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) **within one (1) year of the effective date of this Order, unless otherwise specifically indicated:**

- A. **A Board-approved course in Texas nursing jurisprudence and ethics** that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.
- B. **A Board-approved course in nursing documentation** that shall be a minimum of six (6) hours in length. The course's content shall include: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. Home study courses and video programs will not be approved.
- C. **The course "Righting a Wrong,"** a 3.0 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) International Center for Regulatory Scholarship (ICRS).
- D. **The course "Upholding the Standard: Professional Accountability in Nursing,"** a 5.5 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) International Center for Regulatory Scholarship (ICRS).

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is not being offered by a pre-approved provider.

Information about Board-approved courses and Verification of Course Completion forms are available from the Board at www.bon.texas.gov/compliance.

V. EMPLOYMENT REQUIREMENTS

In order to complete the terms of this Order, RESPONDENT must work as a nurse in the State of Texas, providing direct patient care in a clinical healthcare setting, for a minimum of sixty-four (64) hours per month for four (4) quarterly periods [one (1) year] of employment. This requirement will not be satisfied until four (4) quarterly periods of employment as a nurse have elapsed. Periods of unemployment or of employment that do not require the use of a registered nurse (RN) or a vocational nurse (LVN) license, as appropriate, will not apply to this period and will not count towards completion of this requirement.

- A. **Notifying Present and Future Employers:** RESPONDENT SHALL notify each present employer in nursing and present each with a complete copy of this Order, including all attachments, if any, within five (5) days of receipt of this Order. While under the terms of this Order, RESPONDENT SHALL notify all future employers in nursing and present each with a complete copy of this Order, including all attachments, if any, prior to accepting an offer of employment.
- B. **Notification of Employment Forms:** RESPONDENT SHALL CAUSE each present employer in nursing to submit the Board's "Notification of Employment" form to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Board's "Notification of Employment form" to the Board's office within five (5) days of employment as a nurse.
- C. **Incident Reporting:** RESPONDENT SHALL CAUSE each employer to immediately submit any and all incident, counseling, variance, unusual occurrence, and medication or other error reports involving RESPONDENT, as well as documentation of any internal investigations regarding action by RESPONDENT, to the attention of Monitoring at the Board's office.
- D. **Nursing Performance Evaluations:** RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the RESPONDENT by the Board, periodic reports as to RESPONDENT'S capability to practice nursing. These

reports shall be completed by the individual who supervises the RESPONDENT and these reports shall be submitted by the supervising individual to the office of the Board at the end of each three (3) month quarterly period for four (4) quarters [one (1) year] of employment as a nurse.

VI. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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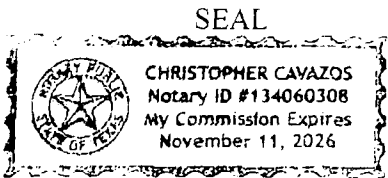
RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Texas Board of Nursing and a copy of this Order will be mailed to me once the Order becomes effective. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 11 day of November, 2023.
~~19~~ day of ~~October~~

Kristena Shoecraft
KRISTENA MICHELLE SHOECRAFT, RESPONDENT

Sworn to and subscribed before me this 11 day of November, 2023.
~~19~~ day of ~~October~~




November 11th, 2023

CC

Notary Public in and for the State of Texas

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 11th day of November, 2023, by KRISTENA MICHELLE SHOECRAFT, Vocational Nurse License Number 333772, and said Agreed Order is final.

Effective this 12th day of December, 2023.



Kristin K. Berton, DNP, RN Executive Director
on behalf of said Board