



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.
Katherine A. Thomas
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of
Vocational Nurse License Number 336818
issued to KRYSTAL ELIZABETH VILLA

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AGREED ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of KRYSTAL ELIZABETH VILLA, Vocational Nurse License Number 336818, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(1)&(10), Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on April 8, 2022.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
3. Respondent's license to practice as a vocational nurse in the State of Texas is in current status.
4. Respondent received a Certificate in Vocational Nursing from Texas State Technical College West Texas, Sweetwater, Texas, on December 12, 2016. Respondent was licensed to practice vocational nursing in the State of Texas on March 9, 2017.
5. Respondent's nursing employment history includes:

3/2017 – 3/2018 Unknown

4/2018 – 10/2018 LVN Nolan Nursing and Rehabilitation
Sweetwater, Texas

Respondent's nursing employment history continued:

| | | |
|-------------------|---------|---|
| 11/2018 – 10/2019 | LVN | Snyder Oaks Nursing & Rehab Center Snyder, Texas |
| 11/2019 – Present | Unknown | |

6. On or about October 4, 2019, Respondent was issued the sanction of Remedial Education through an Order of the Board. A copy of the October 4, 2019, Order is attached and incorporated herein by reference as part of this Agreed Order.
7. On or about October 5, 2020, Respondent failed to successfully complete a Board-approved course in Texas nursing jurisprudence and ethics within one (1) year as required by Section IV, Subsection A, Remedial Education Course(s), of the Agreed Order issued to Respondent on October 4, 2019.
8. On or about October 5, 2020, Respondent failed to successfully complete a Board-approved course in medication administration within one (1) year as required by Section IV, Subsection B, Remedial Education Course(s), of the Agreed Order issued to Respondent on October 4, 2019.
9. On or about October 5, 2020, Respondent failed to successfully complete a Board-approved course in nursing documentation within one (1) year as required by Section IV, Subsection C, Remedial Education Course(s), of the Agreed Order issued to Respondent on October 4, 2019.
10. Formal Charges were filed on March 1, 2022.
11. In response to Findings of Fact Numbers Seven (7) through Nine (9), Respondent states that she did complete the remedial education. Respondent provided certificates of completion of continuing education courses that do not satisfy Section IV, Subsection A-C, Remedial Education Course(s), of the Agreed Order issued to Respondent on October 4, 2019.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.

3. The evidence received is sufficient cause pursuant to Section 301.452(b)(1)&(10), Texas Occupations Code, to take disciplinary action against Vocational Nurse License Number 336818, heretofore issued to KRYSTAL ELIZABETH VILLA.
4. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

TERMS OF ORDER

I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **WARNING WITH FINE** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. Until successfully completed, RESPONDENT may not practice nursing in the State of Texas except in accordance with the terms of this Order.
- D. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" as applicable and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state using a Texas compact license.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

III. COMPLIANCE WITH PRIOR ORDER

The Agreed Order issued to RESPONDENT on October 4, 2019, is still in effect in its entirety and RESPONDENT SHALL be responsible for completing the terms of that

Agreed Order and any outstanding Remedial Education Courses required in the October 4, 2019, Agreed Order **must be completed within six (6) months from the effective date of this Agreed Order.**

IV. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

V. MONETARY FINE

RESPONDENT SHALL **pay a monetary fine in the amount of two hundred fifty dollars (\$250.00) within forty-five (45) days of the effective date of this Order.** Payment is to be made directly to the Texas Board of Nursing in the form of cashier's check or U.S. money order. Partial payments will not be accepted.

VI. CONSEQUENCES OF CONTINUED NONCOMPLIANCE

Continued noncompliance with the unfulfilled requirements of this or any Order previously issued by the Texas Board of Nursing, as applicable, may result in further investigation and subsequent disciplinary action, including denial of licensure renewal or revocation of RESPONDENT'S license(s) and/or privileges to practice nursing in the State of Texas.

VII. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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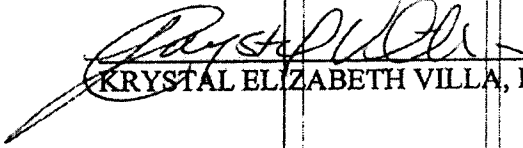
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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Texas Board of Nursing and a copy of this Order will be mailed to me once the Order becomes effective. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

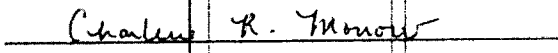
Signed this 13th day of June, 2022.



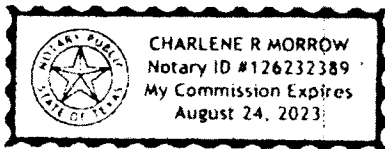
KRYSTAL ELIZABETH VILLA, RESPONDENT

Sworn to and subscribed before me this 13th day of June, 2022.

SEAL



Notary Public in and for the State of Texas



WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 13th day of June, 2022, by KRYSTAL ELIZABETH VILLA, Vocational Nurse License Number 336818, and said Agreed Order is final.

Effective this 21st day of July, 2022.



Katherine A. Thomas, MN, RN, FAAN
Executive Director on behalf
of said Board



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.
Patricia A. ...
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of § AGREED ORDER
Vocational Nurse License Number 336818 §
issued to KRYSTAL ELIZABETH VILLA §
§

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of KRYSTAL ELIZABETH VILLA, Vocational Nurse License Number 336818, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code.

An informal conference was conducted on August 6, 2019, in accordance with Section 301.464, Texas Occupations Code. Respondent appeared in person.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
3. Respondent's license to practice as a vocational nurse in the State of Texas is in current status.
4. Respondent received a Certificate in Vocational Nursing from Texas State Technical College, Sweetwater, Texas, on December 12, 2016. Respondent was licensed to practice vocational nursing in the State of Texas on March 9, 2017.
5. Respondent's vocational nursing employment history includes:

03/17 – 03/18 Unknown

Respondent's vocational nursing employment history continued:

| | | |
|-----------------|-----|---|
| 04/18 – 10/18 | LVN | Nolan Nursing and Rehabilitation Sweetwater, Texas |
| 11/18 – Present | LVN | Snyder Oaks Nursing & Rehab Center Snyder, Texas |

6. At the time of the initial incident, Respondent was employed as a Licensed Vocational Nurse (LVN) with Nolan Nursing and Rehabilitation, Sweetwater, Texas, and had been in that position for six (6) months.
7. On or about October 4, 2018, through October 16, 2018, while employed as a Licensed Vocational Nurse (LVN) with Nolan Nursing and Rehabilitation, Sweetwater, Texas, Respondent failed to administer Risperdal 2.5mg and Paxil 30mg to Residents BG and HW, respectively, as scheduled and as ordered by the physician. Respondent's conduct was likely to injure the residents in that failing to administer medications as ordered by the physician could result in the patient's suffering from adverse reactions or non-efficacious treatment.
8. On or about October 4, 2018, through October 16, 2018, while employed as a Licensed Vocational Nurse (LVN) with Nolan Nursing and Rehabilitation, Sweetwater, Texas, Respondent inaccurately documented that she administered Risperdal 2.5mg and Paxil 30mg to Residents BG and HW, respectively, in that the medications had not been removed from their blister packs. Respondent's conduct was deceptive, created inaccurate medical records, and was likely to injure the residents in that subsequent care givers would not have accurate information to base their decisions for further care.
9. On or about October 16, 2018, while employed as a Licensed Vocational Nurse (LVN) with Nolan Nursing and Rehabilitation, Sweetwater, Texas, Respondent failed to administer Depakote, Buspirone, Atorvastatin, Mirtazapine, Olanzapine, Oxybutynin, and Pantoprazole to Residents GB, NG, PM, SZ, and WH, as scheduled and as ordered by the physician. Respondent's conduct was likely to injure the residents in that failing to administer medications as ordered by the physician could result in the patient's suffering from adverse reactions or non-efficacious treatment.
10. On or about October 16, 2018, while employed as a Licensed Vocational Nurse (LVN) with Nolan Nursing and Rehabilitation, Sweetwater, Texas, Respondent inaccurately documented that she administered Depakote, Buspirone, Atorvastatin, Mirtazapine, Olanzapine, Oxybutynin, and Pantoprazole to Residents GB, NG, PM, SZ, and WH in that the medications had not been removed from their blister packs. Respondent's conduct was deceptive, created inaccurate medical records, and was likely to injure the residents in that subsequent care givers would not have accurate information to base their decisions for further care.

11. In response to Findings of Fact Numbers Seven (7) through Ten (10), Respondent asserts that she administered medications to Patients NG, WH, and SZ, and Patients GB, PM and BG refused their medications. Respondent admits that she forgot to circle the patient refusals and states she was never in-serviced on it.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11(1)(A),(1)(B),(1)(C)&(1)(D) and 22 TEX. ADMIN. CODE §217.12(1)(A),(1)(B),(1)(C),(4),(6)(A),(6)(H)&(10)(B).
4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code, to take disciplinary action against Vocational Nurse License Number 336818, heretofore issued to KRYSTAL ELIZABETH VILLA.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

TERMS OF ORDER

I. **SANCTION AND APPLICABILITY**

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **REMEDIAL EDUCATION** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) within one (1) year of the effective date of this Order, unless otherwise specifically indicated:

- A. A Board-approved course in Texas nursing jurisprudence and ethics that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.

- B. **A Board-approved course in medication administration** with a didactic portion of not less than six (6) hours and a clinical component of not less than twenty-four (24) hours. Both the didactic and clinical components must be provided by the same Registered Nurse. The course's content shall include: a review of proper administration procedures for all standard routes; computation of drug dosages; the six (6) rights of medication administration; factors influencing the choice of route; and possible adverse effects resulting from improper administration. The clinical component SHALL focus on tasks of medication administration only. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. Successful completion of this course requires RESPONDENT to successfully complete both the didactic and clinical portions of the course.

- C. **A Board-approved course in nursing documentation** that shall be a minimum of six (6) hours in length. The course's content shall include: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. Home study courses and video programs will not be approved.

- D. **The course "Sharpening Critical Thinking Skills,"** a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is not being offered by a pre-approved provider. *Information about Board-approved courses and Verification of Course Completion forms are available from the Board at www.bon.texas.gov/compliance.*

V. **RESTORATION OF UNENCUMBERED LICENSE(S)**

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order becomes effective upon acceptance by the Executive Director on behalf of the Texas Board of Nursing and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 2 day of October, 2019.

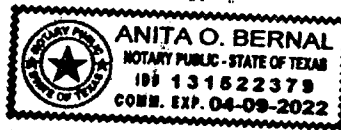
Krystal Elizabeth Villa
KRISTAL ELIZABETH VILLA, RESPONDENT

Sworn to and subscribed before me this 2nd day of October, 2019.

SEAL

Anita O. Bernal

Notary Public in and for the State of Texas



WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 2nd day of October, 2019, by KRYSTAL ELIZABETH VILLA, Vocational Nurse License Number 336818, and said Agreed Order is final.

Effective this 4th day of October, 2019.



Katherine A. Thomas, MN, RN, FAAN
Executive Director on behalf
of said Board