BEFORE THE TEXAS BOARD OF NURSING

In the Matter of Registered Nurse License Number 974822 issued to JACQUELINE JUANITA WINSTON AGREED ORDER

executive Director of the Board

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of JACQUELINE JUANITA WINSTON, Registered Nurse License Number 974822, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on November 16, 2020.

FINDINGS OF FACT

- 1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
- 2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
- 3. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
- 4. Respondent received a Baccalaureate Degree in Nursing from Towson State University, Towson, Maryland, on January 1, 1995. Respondent was licensed to practice professional nursing in the State of Maryland on May 22, 1995, and was licensed to practice professional nursing in the State of Texas on August 6, 2019.
- 5. Respondent's nursing employment history includes:

8/1995-8/1997

Registered Nurse

Genesis Eldercare Long Green

Center

Baltimore, Maryland

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Respondent's nursing employment history continued:

| 8/1997-3/2001 | Registered Nurse | Future Care Sandtown Winchester Nursing and Rehabilitation Baltimore, Maryland |
|------------------|---------------------|---|
| 4/2001- 6/2012 | Registered Nurse | Augsburg Lutheran Home and Village Baltimore, Maryland |
| 6/2012- 2/2017 | Director of Nursing | Presbyterian Senior Living- Glen Meadows Retirement Community Glen Arm, Maryland |
| 2/2017- 10/2017 | Registered Nurse | 360 Healthcare Staffing Tampa, Florida |
| 11/2017- 4/2018 | Registered Nurse | Medical Staffing Network Boca Raton, Florida |
| 4/2018 – 10/2019 | Registered Nurse | LeaderStat Incorporated Powell, Ohio |
| 10/2019- 7/2020 | Registered Nurse | Parkland Health and Hospital System Dallas, Texas |
| 9/2020- Present | Registered Nurse | LeaderStat Incorporated Powell, Ohio |

- 6. At the time of the incident, Respondent was employed as a Registered Nurse with Parkland Health and Hospital System, Dallas, Texas, and had been in that position for nine (9) months.
- 7. On or about July 1, 2020, while working as a Registered Nurse and employed with Parkland Health and Hospital System, Dallas, Texas, Respondent incorrectly initiated a blood transfusion for Patient Medical Record Number 5176023 using blood received from the blood bank intended for another patient. Subsequently, the patient received approximately thirty-seven (37) milliliters of the incorrect blood type prior to the error being discovered.

Respondent's conduct unnecessarily exposed the patient to risk of harm from adverse effects of administration of a blood product intended for another patient, including transfusion reactions.

8. In response to the incident in Finding of Fact Number Seven (7), Respondent states that she mistakenly administered the wrong blood to the patient. Respondent states that the charge nurse and she both failed to complete the three-step verification to ensure the blood product was for her patient. Respondent states that she received report from the off-going nurse that a patient in her assignment would receive a blood product. Respondent states that at Parkland, blood is sent through a tube station with a unique signal so that staff would know that the blood products are sent. Respondent states that the unit secretary had removed the blood and called Respondent and informed her that her patient's blood was at the front desk. Respondent states that she went to the front desk and asked the unit secretary if the blood product on the desk was for her patient, and she confirmed that it was. Respondent states that she made the charge nurse aware that she needed someone to complete the verification process before administration as the other nurses were busy. Respondent states that she scanned the blood product that populated the patient information from the bag and the patient's identification bracelet. Respondent states that she read the patient's information from the computer, and the charge nurse was verifying information on the patient's identification band and information on the bag. Respondent states that they reviewed the information and started the blood. Respondent states that she stayed with the patient monitoring his vital signs during the first hour of administration. Respondent states that when she realized she had administered the incorrect patient's blood, the charge nurse stopped the infusion and she assessed her patient for signs and symptoms of any reaction related to receiving an incorrect blood product. Respondent states that during a meeting with nursing administration, she later found out that scanning the patient's identification band does not verify that the blood products match the patient's blood type.

CONCLUSIONS OF LAW

- 1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
- 2. Notice was served in accordance with law.
- 3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11 (1)(A),(1)(B),(1)(C)&(3)(A) and 22 TEX. ADMIN. CODE §217.12(1)(A),(1)(B)&(4).
- 4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 974822, heretofore issued to JACQUELINE JUANITA WINSTON.
- 5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

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TERMS OF ORDER

I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **WARNING WITH STIPULATIONS** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" as applicable and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state using a Texas compact license.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

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IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) within one (1) year of the effective date of this Order, unless otherwise specifically indicated:

- A. <u>A Board-approved course in Texas nursing jurisprudence and ethics</u> that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.
- B. A Board-approved course in medication administration with a didactic portion of not less than six (6) hours and a clinical component of not less than twenty-four (24) hours. Both the didactic and clinical components must be provided by the same Registered Nurse. The course's content shall include: a review of proper administration procedures for all standard routes; computation of drug dosages; the six (6) rights of medication administration; factors influencing the choice of route; and possible adverse effects resulting from improper administration. The clinical component SHALL focus on tasks of medication administration only. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. Successful completion of this course requires RESPONDENT to successfully complete both the didactic and clinical portions of the course.
- C. <u>The course "Sharpening Critical Thinking Skills,"</u> a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is <u>not</u> being offered by a pre-approved provider. Information about Board-approved courses and Verification of Course Completion forms are available from the Board at www.bon.texas.gov/compliance.

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V. EMPLOYMENT REQUIREMENTS

In order to complete the terms of this Order, RESPONDENT must work as a nurse in the State of Texas, providing direct patient care in a clinical healthcare setting, <u>for a minimum of sixty-four (64) hours per month</u> for four (4) quarterly periods [one (1) year] of employment. This requirement will not be satisfied until four (4) quarterly periods of employment as a nurse have elapsed. Periods of unemployment or of employment that do not require the use of a registered nurse (RN) or a vocational nurse (LVN) license, as appropriate, will not apply to this period <u>and will not count towards completion of this requirement.</u>

- A. **Notifying Present and Future Employers:** RESPONDENT SHALL notify each present employer in nursing and present each with a complete copy of this Order, including all attachments, if any, within five (5) days of receipt of this Order. While under the terms of this Order, RESPONDENT SHALL notify all future employers in nursing and present each with a complete copy of this Order, including all attachments, if any, prior to accepting an offer of employment.
- B. **Notification of Employment Forms:** RESPONDENT SHALL CAUSE each present employer in nursing to submit the Board's "Notification of Employment" form to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Board's "Notification of Employment form" to the Board's office within five (5) days of employment as a nurse.
- C. Indirect Supervision: RESPONDENT SHALL be supervised by a Registered Nurse, if licensed as a Registered Nurse, or by a Licensed Vocational Nurse or a Registered Nurse, if licensed as a Licensed Vocational Nurse, who is on the premises. The supervising nurse is not required to be on the same unit or ward as RESPONDENT, but should be on the facility grounds and readily available to provide assistance and intervention if necessary. The supervising nurse shall have a minimum of two (2) years of experience in the same or similar practice setting to which the RESPONDENT is currently working. RESPONDENT SHALL work only regularly assigned, identified and predetermined unit(s). RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited.

D. **Nursing Performance Evaluations:** RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the RESPONDENT by the Board, periodic reports as to RESPONDENT'S capability to practice nursing. These reports shall be completed by the individual who supervises the RESPONDENT and these reports shall be submitted by the supervising individual to the office of the Board at the end of each three (3) month quarterly period for four (4) quarters [one (1) year] of employment as a nurse.

VI. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Texas Board of Nursing and a copy of this Order will be mailed to me once the Order becomes effective. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

signed this /

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V

Sworn to and subscribed before me this

SEAL

day of July

Notary Public in and for the State of

Notary ID #130926177
My Commission Expires
December 8, 2024

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 13th day of July, 2021, by JACQUELINE JUANITA WINSTON, Registered Nurse License Number 974822, and said Agreed Order is final.

Effective this $\underline{10^{th}}$ day of August, $20\underline{21}$.

Katherine A. Thomas, MN, RN, FAAN

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Executive Director on behalf

of said Board

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