

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of	§	AGREED ORDER
Registered Nurse License Number 620688	§	
& Vocational Nurse License Number 148628	§	
issued to SUSAN A. WRIGHT	§	
	§	

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of SUSAN A. WRIGHT, Registered Nurse License Number 620688, and Vocational Nurse License Number 148628, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on June 29, 2018.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
3. Respondent's license to practice as a vocational nurse in the State of Texas is in delinquent status. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
4. Respondent received a Certificate in Vocational Nursing from McLennan Community College, Waco, Texas, on August 18, 1994. Respondent received an Associate Degree in Nursing from McLennan Community College, Waco, Texas, on May 1, 1995. Respondent was licensed to practice vocational nursing in the State of Texas on September 19, 1994. Respondent was licensed to practice professional nursing in the State of Texas on July 18, 1995.
5. Respondent's nursing employment history includes:

9/1994-2/1997	Unknown
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3/1997 - 7/1997	Registered Nurse	Columbia Medical of Arlington, DFW of Grand Prairie Dallas, Texas
8/1997 - 12/1998	PRN Float Nurse	DFW Hospital Grand Prairie, Texas
8/1998 - 12/1999	Registered Nurse	Arlington Memorial Hospital Arlington, Texas
1/2000 - 7/2004	PRN Float Nurse	Hillcrest Baptist Medical Center Waco, Texas
8/2001 - 11/2002	Registered Nurse	Waco Cardiology Associates Waco, Texas
1/2003 - 2/2016	Registered Nurse	Scott & White Memorial Hospital Temple, Texas
4/2016 - 12/2017	Registered Nurse	UTMB - Correctional Managed Care Mart, Texas
1/2018 - Present	Registered Nurse	Wesley Woods Healthcare and Rehab. Waco and Woodway, Texas

6. At the time of the incidents, Respondent was employed as a Registered Nurse with UTMB - Correctional Managed Care, Mart, Texas, and had been in that position for one (1) year and seven (7) months.
7. On or about November 22, 2017, while employed as a Registered Nurse with UTMB - Correctional Managed Care, and assigned to McLennan County State Juvenile Correctional Facility, Mart, Texas, Respondent failed to notify the physician / provider regarding X-ray confirmation of fractures to the hands of Patient Number 1257444 and 1257249, delaying care to be rendered. Respondent's conduct exposed the patients to risk of harm by depriving the physician of vital information that would be required to institute timely medical interventions to stabilize the patients' fractures.
8. On or about November 22, 2017, while employed as a Registered Nurse with UTMB - Correctional Managed Care, and assigned to McLennan County State Juvenile Correctional Facility, Mart, Texas, Respondent falsely documented a telephone order from the physician for Patient Number 1249060 to receive Trazodone 150 mg, PO at HS, but the physician was on vacation and did not give a telephone order to Respondent for the medication to be administered. Respondent's conduct was likely to injure the patient in that administering medication without a physician's order could result in possible over dosage of medication.

9. In response to the incident in Finding of Fact Number Seven (7), Respondent states she did not intentionally fail to notify the physician regarding x-ray confirmation of the patients' fractures and believed the fractures were known by the physician. In response to the incident in Finding of Fact Number Eight (8), Respondent states she relied on communication from another nurse employed with her and followed policy regarding documenting continued course of treatment, and that her documentation could have been made more clear, but she did not intentionally falsify documentation. In additional response to the incident described in Finding of Fact 7 and 8, Respondent states that she followed up with the supervising physician after the incident to clarify and understand the expectations and changes in policy which impacted her response to the incident. Respondent states that the supervising physician understood her response to the incident and that her response to the incident was not intentional and that some recent changes in policy contributed to the misunderstanding. Respondent states that the high volume of patients and infrequent availability of the treating physicians required her to make many difficult decisions regarding the priority of her time which contributed to this incident.
10. Formal Charges were filed on September 11, 2018.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11(1)(A),(1)(B),(1)(C)&(1)(D) and 22 TEX. ADMIN. CODE §217.12(1)(A),(1)(B),(4)&(6)(C).
4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 620688, and Vocational Nurse License Number 148628, heretofore issued to SUSAN A. WRIGHT.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

TERMS OF ORDER

I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **WARNING WITH STIPULATIONS** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" as applicable and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state using a Texas compact license.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

IV REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial

education course(s) within one (1) year of the effective date of this Order, unless otherwise specifically indicated:

- A. A Board-approved course in Texas nursing jurisprudence and ethics that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.
- B. A Board-approved course in nursing documentation that shall be a minimum of six (6) hours in length. The course's content shall include: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. Home study courses and video programs will not be approved.
- C. The course "Sharpening Critical Thinking Skills," a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is not being offered by a pre-approved provider. *Information about Board-approved courses and Verification of Course Completion forms are available from the Board at www.bon.texas.gov/compliance.*

Respondent represents that since August 2018 when she received the proposed Agreed Order from the Texas Board of Nursing in this case, she has taken and successfully completed some of the Remedial Education courses which are required through this Agreed Order. The Parties (Respondent and the Texas Board of Nursing) agree that Respondent shall receive credit for completion of any such approved courses for which Respondent submits to the TBON Monitoring Department true and correct copies of the applicable and official Verification of Course Completion forms.

V. EMPLOYMENT REQUIREMENTS

In order to complete the terms of this Order, RESPONDENT must work as a nurse in the State of Texas, providing direct patient care in a clinical healthcare setting, for a minimum of sixty-four (64) hours per month for four (4) quarterly periods [one (1) year] of employment. This requirement will not be satisfied until four (4) quarterly periods of employment as a nurse have elapsed. Periods of unemployment or of employment that do not require the use of a registered nurse (RN) or a vocational nurse (LVN) license, as appropriate, will not apply to this period and will not count towards completion of this requirement.

- A. **Notifying Present and Future Employers:** RESPONDENT SHALL notify each present employer in nursing and present each with a complete copy of this Order, including all attachments, if any, within five (5) days of receipt of this Order. While under the terms of this Order, RESPONDENT SHALL notify all future employers in nursing and present each with a complete copy of this Order, including all attachments, if any, prior to accepting an offer of employment.
- B. **Notification of Employment Forms:** RESPONDENT SHALL CAUSE each present employer in nursing to submit the Board's "Notification of Employment" form to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Board's "Notification of Employment form" to the Board's office within five (5) days of employment as a nurse.
- C. **Indirect Supervision:** RESPONDENT SHALL be supervised by a Registered Nurse, if licensed as a Registered Nurse, or by a Licensed Vocational Nurse or a Registered Nurse, if licensed as a Licensed Vocational Nurse, who is on the premises. The supervising nurse is not required to be on the same unit or ward as RESPONDENT, but should be on the facility grounds and readily available to provide assistance and intervention if necessary. The supervising nurse shall have a minimum of two (2) years of experience in the same or similar practice setting to which the RESPONDENT is currently working. RESPONDENT SHALL work only regularly assigned, identified and predetermined unit(s). RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited.

D. Nursing Performance Evaluations: RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the RESPONDENT by the Board, periodic reports as to RESPONDENT'S capability to practice nursing. These reports shall be completed by the individual who supervises the RESPONDENT and these reports shall be submitted by the supervising individual to the office of the Board at the end of each three (3) month quarterly period for four (4) quarters [one (1) year] of employment as a nurse.

VI. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

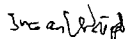
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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Order. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Texas Board of Nursing and a copy of this Order will be mailed to me once the Order becomes effective. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 5th day of May, 2021.



SUSAN A. WRIGHT, RESPONDENT

Sworn to and subscribed before me this _____ day of _____, 20____.

SEAL

Notary Public in and for the State of _____

Approved as to form and substance.



Jonathan P. Sibley, Attorney for Respondent

Signed this 5th day of May, 2021.

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 5th day of May, 2021, by SUSAN A. WRIGHT, Registered Nurse License Number 620688, and Vocational Nurse License Number 148628, and said Agreed Order is final.

Effective this 8th day of June, 2021.

A handwritten signature in black ink, reading "Katherine A. Thomas". The signature is written in a cursive style with a horizontal line underneath it.

Katherine A. Thomas, MN, RN, FAAN
Executive Director on behalf
of said Board