



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.  
*Katherine A. Thomas*  
Executive Director of the Board

## BEFORE THE TEXAS BOARD OF NURSING

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In the Matter of  
Registered Nurse License Number 878967  
issued to LENA EVA NGOMBO

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AGREED ORDER  
FOR  
KSTAR PROGRAM

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of LENA EVA NGOMBO, Registered Nurse License Number 878967, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)(13), Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order for KSTAR Program approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on March 23, 2021.

### FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order for KSTAR Program.
3. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
4. Respondent received a Baccalaureate Degree in Nursing from Texas Woman's University, Denton, Texas, on May 9, 2015. Respondent was licensed to practice professional nursing in the State of Texas on June 9, 2015.
5. At the time of the initial incident, Respondent was employed as a Registered Nurse with Memorial Hermann, The Woodlands, and had been in that position for three (3) years and two (2) months.

6. On or about October 15, 2019, while employed as a Registered Nurse at Memorial Hermann, The Woodlands Medical Center, The Woodlands, Texas, Respondent failed to appropriately document the nursing care rendered to Patient Medical Record Number 385871447500 after her oxygen saturation dropped to 56%. Respondent's conduct created an incomplete medical record was likely to injure the patient in that subsequent care givers would rely on her documentation to provide further care. Additionally, Respondent failed to document her communications with the physician, failed to collaborate with the healthcare team, and failed to intervene to stabilize Patient Medical Record Number 385871447500 who experienced continued drowsiness and lethargy after receiving two (2) doses of Narcan and withholding two (2) scheduled doses of Neurontin. While Respondent notified her charge nurse of the patient's change in condition during shift change, she did not participate in the rapid response code, which occurred after her shift ended. Respondent's conduct created an incomplete medical record and could have injured the patient in that subsequent caregivers would not be apprised of relevant information from the prior shift during a critical care situation.
7. On or about November 2, 2019, while employed as a Registered Nurse at Memorial Hermann the Woodlands Medical Center, The Woodlands, Texas, Respondent failed to assess the blood pressure of Patient Medical Record Number 4039301070504 prior to administering Lisinopril and Lopressor. Respondent's conduct was likely to injure the patient from complications of low blood pressure.
8. In Response to Finding of Fact 6, Respondent states that the Nurse Practitioner, who was also the Rapid Response Nurse and the physician were present on the unit and evaluated and assessed the patient at the beginning of the shift, and did not call for any transfer or Rapid Response at that time. Respondent states she did speak with the MD several times during the shift, and that at the end of shift she gave report to the Rapid Response nurse, and the night nurse. The Respondent states that the patient was conversing and sitting in a chair for much of the shift, and the MD came again to see the patient just before the end of the shift. Respondent states that after the shift ended, the patient was taken to the IMU. No harm came to the patient.
9. In response to Finding of Fact 7, Respondent states that she gave the Lopressor and Lisinopril because the patient's heart rate was in the 120s. She states that the blood pressure was low, but that she ran a low BP. No harm came to the patient.
10. Since the allegations noted here, Respondent has worked as a nurse and has received excellent evaluations and has provided the Board with strong letters of support of her clinical practice and ability to lead. Additionally, Respondent is enrolled in the Texas Womens' University Graduate nursing program and, according to an invitation sent by Dr. Joan Edwards, "meets the SIGMA graduate student requirement of a 3.5 GPA. Dr. Joan Edwards is the 2019-2021 President of TWU SIGMA Beta Beta – Houston Chapter. Sigma Theta Tau International (STTI) is the only international professional nursing organization in the world that offers individual membership for nurse leaders throughout the world." Respondent "qualifies to be part of this group which currently totals more than 135,000 members from over 500 chapters in 90+ countries." She is noted to have also "proven

herself to represent academic integrity and professional leadership potential, along with achieving the third purpose statement of the STTI Bylaws – “Fosters high professional standards”. Respondent is due to graduate with an Adult Gerontology Nurse Practitioner Degree in May 2021.

11. Formal Charges were filed on August 7, 2020.

### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11 (1)(A),(1)(B),(1)(C),(1)(D),(1)(M)&(3)(A) and 22 TEX. ADMIN. CODE §217.12 (1)(A),(1)(B),(1)(C),&4.
4. The evidence received is sufficient cause pursuant to Section 301.452(b) REVIEW, Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 878967, heretofore issued to LENA EVA NGOMBO.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

### TERMS OF ORDER

#### **I. SANCTION AND APPLICABILITY**

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **WARNING WITH STIPULATIONS** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.

- C. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" as applicable and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state using a Texas compact license.

## **II. COMPLIANCE WITH LAW**

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order for KSTAR Program.

## **III. KNOWLEDGE, SKILLS, TRAINING, ASSESSMENT AND RESEARCH (KSTAR) PROGRAM**

IT IS AGREED and ORDERED that RESPONDENT SHALL, **within one (1) year of the effective date of this Order**, successfully complete the Knowledge, Skills, Training, Assessment and Research (KSTAR) Program and RESPONDENT SHALL:

- A. **Within forty-five (45) days** of the effective date of this Order, apply to and enroll in the KSTAR Program, including payment of any fees and costs, unless otherwise agreed in writing;
- B. Submit to an individualized assessment designed to evaluate RESPONDENT'S nursing practice competency and to support a targeted remediation plan;
- C. Follow all requirements within the remediation plan, if any;
- D. Successfully complete a Board-approved course in Texas nursing jurisprudence and ethics as part of the KSTAR Program; and
- E. Provide written documentation of successful completion of the KSTAR Program to the attention of Monitoring at the Board's office.

## **IV. FURTHER COMPETENCY ISSUES AND VIOLATIONS**

IT IS FURTHER AGREED, SHOULD RESPONDENT'S individualized KSTAR Program assessment identify further competency issues and violations of the Nursing

Practice Act, including inability to practice nursing safely, further disciplinary action, up to and including revocation of RESPONDENT'S license(s) to practice nursing in the State of Texas, may be taken based on such results in the assessments.

**V. RESTORATION OF UNENCUMBERED LICENSE(S)**

Upon full compliance with the terms of this Agreed Order for KSTAR Program, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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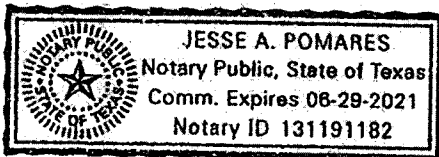
reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Texas Board of Nursing and a copy of this Order will be mailed to me once the Order becomes effective. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 25 day of March, 2021.

Lenah Eva Ngombo  
LENAH EVA NGOMBO, RESPONDENT

Sworn to and subscribed before me this 25 day of March, 2021.

SEAL



Jesse A. Pomares  
Notary Public in and for the State of Texas

Approved as to form and substance.

Joyce Lilly  
Joyce Lilly, Attorney for Respondent

Signed this 25 day of March, 2021.

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order for KSTAR Program that was signed on the 25th day of March 2021, by LENAHA EVA NGOMBO, Registered Nurse License Number 878967, and said Agreed Order for KSTAR Program is final.

Effective this 11th day of May, 2021.

A handwritten signature in black ink, reading "Katherine A. Thomas". The signature is written in a cursive style with a horizontal line underneath it.

Katherine A. Thomas, MN, RN, FAAN  
Executive Director on behalf  
of said Board