



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.  
*Katherine A. Thomas*  
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

\*\*\*\*\*

In the Matter of  
Vocational Nurse License Number 311318  
issued to KAYLA RENEE HANNA

§  
§  
§  
§

AGREED ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of KAYLA RENEE HANNA, Vocational Nurse License Number 311318, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on October 10, 2018.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
3. Respondent's license to practice as a vocational nurse in the State of Texas is in current status.
4. Respondent received a Certificate in Vocational Nursing from Dallas Nursing Institute - Vocational Nursing, Dallas, Texas, on August 25, 2012. Respondent was licensed to practice vocational nursing in the State of Texas on November 27, 2012.
5. Respondent's nursing employment history includes:

11/2012 – 12/2012      Unknown

Respondent's nursing employment history continued:

1/2013- 11/2014	Infusion Nurse	Rheumatology Associates/Multispecialty Physicians Partners Dallas, Texas
10/2014- 10/2015	Licensed Vocational Nurse	LHC Groups Dallas, Texas
10/2015-6/2016	Licensed Vocational Nurse	Allergy ENT Clinic Rockwall, Texas
6/2016-9/2016	Licensed Vocational Nurse	Kindred Home Health Care Dallas, Texas
9/2016-12/2016	Licensed Vocational Nurse	Angel Home Health Care Mesquite, Texas
2017-Present	Licensed Vocational Nurse	One Call Health Services, LLC Richardson, Texas
3/2018-Unknown	Licensed Vocational Nurse	ReinHealth Lewisville, Texas

6. At the time of the initial incident, Respondent was employed as a Licensed Vocational Nurse with Angel Home Health Care, and had been in that position for one (1) month.
7. On or about October 31, 2016, through December 30, 2016, while employed as a Licensed Vocational Nurse with Angel Home Health Care and Hospice, Mesquite, Texas, Respondent failed to submit completed nursing documentation for Patient Number 2829. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient from subsequent care decisions made without the benefit of accurate and reliable information.
8. On or about November 10, 2016, through November 16, 2016, while employed as a Licensed Vocational Nurse with Angel Home Health Care and Hospice, Mesquite, Texas, Respondent failed to submit completed nursing documentation for Patient Number 2459. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient from subsequent care decisions made without the benefit of accurate and reliable information.

9. On or about November 22, 2016, through December 28, 2016, while employed as a Licensed Vocational Nurse with Angel Home Health Care and Hospice, Mesquite, Texas, Respondent failed to submit completed nursing documentation for Patient Number 2598. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient from subsequent care decisions made without the benefit of accurate and reliable information.
10. On or about November 29, 2016, through December 26, 2016, while employed as a Licensed Vocational Nurse with Angel Home Health Care and Hospice, Mesquite, Texas, Respondent failed to submit completed nursing documentation for care rendered to Patient Number 1053. Respondent's conduct resulted in an incomplete medical record and was likely to injure the patient from subsequent care decisions made without the benefit of accurate and reliable information.
11. In response to the incidents in Findings of Fact Numbers Seven (7) through Ten (10), Respondent states that while working with Angel Home Health and Hospice, she would document on a notebook during her home visits. Respondent states she would then go to the Library to document in the patient charts after her visits. Respondent states that when she left the company they informed her that she had missing notes that needed to be completed. Respondent reports that she spoke with staff who would review the documentation and she informed Respondent of what was missing. Respondent states that she informed her that she would complete the notes. Respondent states that when she tried to log into the computer system it would not allow her to log on. Respondent states that she contacted the owner and got a new username and password, then completed the notes. Respondent states that she did not complete notes for days that she did not see the patients and notified the office that she did not see the patients on those dates. Respondent states that the office contacted her on those dates and informed her that the Registered Nurse would see the patient instead. Respondent states that to this day all of her visit notes are complete.
12. Formal Charges were filed on August 24, 2018.

#### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11 (1)(A),(1)(B),(1)(D)&(2)(A) and 22 TEX. ADMIN. CODE §217.12 (1)(A),(1)(B)&(1)(C).

4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code, to take disciplinary action against Vocational Nurse License Number 311318, heretofore issued to KAYLA RENEE HANNA.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

### **TERMS OF ORDER**

#### **I. SANCTION AND APPLICABILITY**

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **WARNING WITH STIPULATIONS** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state.

#### **II. COMPLIANCE WITH LAW**

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

#### **III. UNDERSTANDING BOARD ORDERS**

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed

on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

#### IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) **within one (1) year of the effective date of this Order, unless otherwise specifically indicated:**

- A. **A Board-approved course in Texas nursing jurisprudence and ethics** that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.
- B. **A Board-approved course in nursing documentation** that shall be a minimum of six (6) hours in length. The course's content shall include: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. Home study courses and video programs will not be approved.
- C. **The course "Sharpening Critical Thinking Skills,"** a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is not being offered by a pre-approved provider.

*Information about Board-approved courses and Verification of Course Completion forms are available from the Board at [www.bon.texas.gov/compliance](http://www.bon.texas.gov/compliance).*

## V. EMPLOYMENT REQUIREMENTS

In order to complete the terms of this Order, RESPONDENT must work as a nurse in the State of Texas, providing direct patient care in a clinical healthcare setting, for a minimum of sixty-four (64) hours per month for four (4) quarterly periods [one (1) year] of employment. This requirement will not be satisfied until four (4) quarterly periods of employment as a nurse have elapsed. Periods of unemployment or of employment that do not require the use of a registered nurse (RN) or a vocational nurse (LVN) license, as appropriate, will not apply to this period and will not count towards completion of this requirement.

- A. **Notifying Present and Future Employers:** RESPONDENT SHALL notify each present employer in nursing and present each with a complete copy of this Order, including all attachments, if any, within five (5) days of receipt of this Order. While under the terms of this Order, RESPONDENT SHALL notify all future employers in nursing and present each with a complete copy of this Order, including all attachments, if any, prior to accepting an offer of employment.
- B. **Notification of Employment Forms:** RESPONDENT SHALL CAUSE each present employer in nursing to submit the Board's "Notification of Employment" form to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Board's "Notification of Employment form" to the Board's office within five (5) days of employment as a nurse.
- C. **Incident Reporting:** While employed as a Licensed Vocational Nurse with One Call Health Services LLC, Richardson, Texas, RESPONDENT SHALL CAUSE each employer to immediately submit any and all incident, counseling, variance, unusual occurrence, and medication or other error reports involving RESPONDENT, as well as documentation of any internal investigations regarding action by Respondent, to the attention of Monitoring at the Board's office.

D. **Indirect Supervision:** Should Respondent's employment as a Licensed Vocational Nurse with One Call Health Services LLC, Richardson, Texas, cease or change, the following terms apply for the remainder of the order, if any: RESPONDENT SHALL be supervised by a Registered Nurse, if licensed as a Registered Nurse, or by a Licensed Vocational Nurse or a Registered Nurse, if licensed as a Licensed Vocational Nurse, who is on the premises. The supervising nurse is not required to be on the same unit or ward as RESPONDENT, but should be on the facility grounds and readily available to provide assistance and intervention necessary. The supervising nurse shall have a minimum of two (2) years' experience in the same or similar practice to which the Respondent is currently working. RESPONDENT SHALL work only regularly assigned, identified and predetermined unit(s).

E. **Nursing Performance Evaluations:** RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the RESPONDENT by the Board, periodic reports as to RESPONDENT'S capability to practice nursing. These reports shall be completed by the individual who supervises the RESPONDENT and these reports shall be submitted by the supervising individual to the office of the Board at the end of each three (3) month quarterly period for four (4) quarters [one (1) year] of employment as a nurse.

## VI. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges if any.

BALANCE OF THIS PAGE INTENTIONALLY LEFT BLANK.

CONTINUED ON NEXT PAGE.

**RESPONDENT'S CERTIFICATION**

I understand that I have the right to legal counsel prior to signing this Order. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Texas Board of Nursing and a copy of this Order will be mailed to me once the Order becomes effective. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 28 day of August, 2020.  
*Kayla Renee Hanna*  
Kayla Renee Hanna, RESPONDENT

Sworn to and subscribed before me this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

SEAL

\_\_\_\_\_  
Notary Public in and for the State of \_\_\_\_\_

Approved as to form and substance.

*Deborah Goodall*  
\_\_\_\_\_  
Deborah Goodall, Attorney for Respondent

Signed this 28<sup>th</sup> day of August, 2020.



WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 28th day of August, 2020, by KAYLA RENEE HANNA, Vocational Nurse License Number 311318, and said Agreed Order is final.

Effective this 22nd day of October, 2020.



---

Katherine A. Thomas, MN, RN, FAAN  
Executive Director on behalf  
of said Board