

BEFORE THE TEXAS BOARD OF NURSING

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In the Matter of  
Registered Nurse License Number 631302  
issued to CHRISTI BERGLUND

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AGREED ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of CHRISTI BERGLUND, Registered Nurse License Number 631302, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(13), Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on September 20, 2019.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
3. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
4. Respondent received an Associate Degree in Nursing from Tarrant County College, Fort Worth, Texas, on May 1, 1996. Respondent was licensed to practice professional nursing in the State of Texas on July 10, 1996.
5. Respondent's nursing employment history includes:

7/1996 – 11/2001

Registered Nurse

JPS Health Network  
Fort Worth, Texas

Respondent's nursing employment history continued:

10/2001 - Unknown	Registered Nurse	Quality Care Arlington, Texas
4/2013 – 8/2013	Registered Nurse	Tender Heart Home Health and Hospice Arlington, Texas
9/2013	Unknown	
10/2013 – 8/2014	Registered Nurse	Jordan Health Services Community Care Arlington, Texas
7/2014 – 10/2017	Registered Nurse	Jordan Health Services Medicare Arlington, Texas
11/2017 – 4/2018	Registered Nurse	Angels Care/Family Care Weatherford, Texas
5/2018	Unknown	
6/2018 – 9/2018	Registered Nurse	Brookdale Home Health Irving, Texas
10/2018 – Present	Registered Nurse	Core Medical Group Goffstown, New Hampshire

6. On or about July 23, 2002, Respondent was issued the sanction of Remedial Education through an Order of the Board. On or about October 24, 2002, Respondent successfully completed the terms of the Order. A copy of the July 23, 2002, Order is attached and incorporated herein by reference as part of this Agreed Order.
7. At the time of the incident, Respondent was employed with Core Medical Group and on assignment as a Registered Nurse with Texas Home Health, San Antonio, Texas, and had been in that position for five (5) months.
8. On or about March 4, 2019, while employed by Core Medical Group and on assignment as a Registered Nurse with Texas Home Health, San Antonio, Texas, Respondent failed to notify the physician and/or clarify a physician order to place an antimicrobial disc on the insertion site for the peripherally inserted central catheter (PICC) of Patient K.B. when no such antimicrobial disc was available during the patient's PICC dressing change. Instead, Respondent utilized a piece of sterile gauze under the transparent dressing, which would

necessitate a dressing change in forty-eight hours. Subsequently, on or about March 7, 2019, the patient's daughter found the PICC dressing intact, but soiled. Respondent's conduct unnecessarily exposed the patient to the risk of harm from a catheter-associated bloodstream infection.

9. In response to the incident in Finding of Fact Number Eight (8), Respondent states that from the beginning of care for the patient, there were frequent complaints about supplies not being on hand. Respondent states that delays beyond the home health agency's control occurred while awaiting approval from the patient's insurance. Respondent states that each time she went to the home, she reorganized and grouped the supplies together in order to determine what was available and what might be needed later. Respondent states that the home health agency stocked the central line dressing change kit, but did not routinely stock the bio-patches or any specific securement type of device for the PICC line. Respondent states that on the day in question, she performed the dressing change using sterile procedure. Respondent states that she completed the dressing change and when she left the home, the dressing site was clean and dry.

#### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11(1)(A),(1)(N)&(1)(O).
4. The evidence received is sufficient cause pursuant to Section 301.452(b)(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 631302, heretofore issued to CHRISTI BERGLUND.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

#### TERMS OF ORDER

##### **I. SANCTION AND APPLICABILITY**

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **REMEDIAL EDUCATION** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state.

## II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

## III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

## IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) **within one (1) year of the effective date of this Order, unless otherwise specifically indicated:**

- A. **A Board-approved course in Texas nursing jurisprudence and ethics** that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.
- B. **The course "Sharpening Critical Thinking Skills,"** a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is not being offered by a pre-approved provider. *Information about Board-approved courses and Verification of Course Completion forms are available from the Board at [www.bon.texas.gov/compliance](http://www.bon.texas.gov/compliance).*

**V. RESTORATION OF UNENCUMBERED LICENSE(S)**

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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CHRIST BERGLUND RESPONDENT

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Approved and for me:

Elizabeth Hightower Hahn, *Autore: der Besondere*

Signed this: 5 day of July 2020

WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 3rd day of July, 2020, by CHRISTI BERGLUND, Registered Nurse License Number 631302, and said Agreed Order is final.

Effective this 6th day of July, 2020.

A handwritten signature in black ink, appearing to read "Katherine A. Thomas".

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Katherine A. Thomas, MN, RN, FAAN  
Executive Director on behalf  
of said Board



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.  
*Katherine A. Thomas*  
Executive Director of the Board

BEFORE THE BOARD OF NURSE EXAMINERS  
FOR THE STATE OF TEXAS

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In the Matter of License Number 631302                   §     AGREED  
issued to CHRISTI BERGLUND                           §     ORDER

On this day the Board of Nurse Examiners for the State of Texas, hereinafter referred to as the Board, considered the matter of CHRISTI BERGLUND, License Number 631302, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may have violated Section 301.452(b)(10), Texas Occupations Code. Respondent waived representation by counsel, informal conference, notice and hearing, and agreed to the entry of this Order offered on April 29, 2002, by Katherine A. Thomas, MN, RN, Executive Director.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license.
2. Respondent waived representation by counsel, informal conference, notice and hearing, and agreed to the entry of this Order.
3. Respondent is currently licensed to practice professional nursing in the State of Texas.
4. Respondent received an Associate Degree in Nursing from Tarrant County Junior College, Fort Worth, Texas, on May 1, 1996. Respondent was licensed to practice professional nursing in the State of Texas on July 10, 1996.
5. Respondent's professional employment history includes:

5/96 - 11/01

GN/Staff Nurse/Team Leader  
Emergency Room

JPS Health Network  
Fort Worth, TX



Respondent's professional employment history continued:

10/01 - Present	Agency Nurse Emergency Room	Quality Care Arlington, TX
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6. At the time of the initial incident, Respondent was employed as a Team Leader in the Emergency Room with JPS Health Network, Fort Worth, Texas, and had been in this position for five (5) years and six (6) months.
7. On or about November 25, 2001, while employed with JPS Health Network, Fort Worth, Texas, Respondent removed information from a patient/employee's medical chart without authorization, and released this information to other hospital personnel. Respondent's action was likely to injure the patient because it violated patient confidentiality. Respondent states that at the time she obtained the records she believed the records were necessary to bolster an allegation of sexual harassment she was filing against the patient who was also the Respondent's nursing supervisor.

#### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation of Section 301.452(b)(10), Texas Occupations Code, and 22 TEX. ADMIN. CODE §217.12(6).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against License Number 631302, heretofore issued to CHRISTI BERGLUND, including revocation of Respondent's professional license to practice nursing in the State of Texas.

#### ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Board of Nurse Examiners, that RESPONDENT SHALL receive the sanction of Remedial Education, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Revised Civil Statutes of Texas as amended, Texas Occupations Code, Section §§301.001 *et seq.*, the Rules and Regulations Relating to Professional Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §211.01 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's multistate licensure privilege, if any, to practice professional nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license is encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a multistate licensure privilege without the written permission of the State of Texas and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL deliver the wallet-size license issued to CHRISTI BERGLUND to the office of the Board of Nurse Examiners within three weeks of the date of ratification of this Order for appropriate notation.

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in nursing jurisprudence. RESPONDENT SHALL obtain Board approval of the course prior to enrollment. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include Registered Nurses. It shall be a minimum of six (6) contact hours in length. The course's content shall include the Nursing Practice Act, standards of practice, and documentation of care. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure.

(3) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in nursing ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment. Home study courses and video programs will not be approved. The course shall be a minimum of six (6) contact hours in length. In order for the course to be approved, the target audience shall include Registered Nurses. The course shall include content on the following: principles of nursing ethics; confidentiality; and professional boundaries. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to verify RESPONDENT's successful completion of the course. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure.

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, RESPONDENT SHALL be issued an unencumbered license and multistate licensure privileges, if any, to practice professional nursing in the State of Texas.

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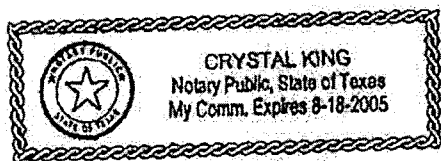
RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license to practice professional nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 19 day of July, 2002.  
Christi Berglund  
CHRISTI BERGLUND, Respondent

Sworn to and subscribed before me this 19 day of July, 2002.


SEAL



[Signature]  
Notary Public in and for the State of Texas

WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Board of Nurse Examiners for the State of Texas, does hereby ratify and adopt the Agreed Order that was signed on the 19th day of July, 2002, by CHRISTI BERGLUND, License Number 631302, and said Order is final.

Effective this 23rd day of July, 2002.

  
Katherine A. Thomas, MN, RN  
Executive Director on behalf  
of said Board