



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.

Katherine A. Thomas
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of
Registered Nurse License Number 558371
issued to COURTNEY BETH HORMELL

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AGREED ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of COURTNEY BETH HORMELL, Registered Nurse License Number 558371, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code.

Respondent waived notice and hearing and agreed to the entry of this Agreed Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on November 18, 2019.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Agreed Order.
3. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
4. Respondent received a Baccalaureate Degree in Nursing from Texas Christian University, Fort Worth, Texas, on December 1, 1988. Respondent was licensed to practice professional nursing in the State of Texas on March 23, 1990.
5. Respondent's nursing employment history includes:

3/1990 – 11/2008 Unknown

Respondent's nursing employment history continued:

12/2008 – 6/2011	RN Clinical Liaison/ Admission Nurse	American Hospice Fort Worth, Texas
6/2011 – 2/2014	RN Transplant Coordinator	Texas Oncology Dallas, Texas
3/2014 – 4/2014	Unknown	
5/2014 – 5/2015	RN Director of Healthcare Services	Belmont Village Senior Living Dallas, Texas
2/2015 – 6/2015	RN Weekend Triage Nurse	Heart to Heart Hospice Dallas, Texas
5/2015 – 3/2016	RN Staff Nurse	Medical Center of Plano Plano, Texas
3/2016 – 5/2017	RN Healthcare Coordinator	Tradition Senior Living Dallas, Texas
3/2016 – 9/2017	RN On-call Nurse	Faith Presbyterian Hospice Dallas, Texas
6/2017 – 2/2018	RN Case Manager	Texas Health Presbyterian Hospital Dallas, Texas
2/2018 – Present	RN Medical/ Surgical Oncology	Baylor Scott & White Hospital McKinney, Texas
4/2019 – Present	RN Triage Nurse	Nurseline Dallas, Texas

6. At the time of the incident, Respondent was employed as a Triage Nurse with Nurseline, Dallas, Texas, and had been in that position for one (1) month.
7. On or about May 12, 2019, while utilizing a Privilege to Practice (PTP) nursing from the State of Texas and employed as a Triage Registered Nurse with Nurseline, Dallas, Texas, Respondent triaged a phone call from Walgreens pertaining to Patient Medical Record Number 100-2030, a patient of Interim HealthCare of Colorado Springs Hospice, Colorado

Springs, Colorado, and approved the conversion of Oxycodone without verifying the patient had an order for Oxycodone, which he did not. Respondent's conduct was likely to injure the patient, in that the administration of medication without a valid physician's order could result in the patient suffering from adverse reactions.

8. In response to Finding of Fact Number Seven (7), Respondent states the patient's EMR did not have a medication list because the patient had just been admitted for care, which she knew because of previous calls she had in relation to the patient. As she recalls, Respondent informed the pharmacist that as long as it was the same dosage, the conversion should be okay. Respondent recalls telling the pharmacist she should call the patient's doctor to verify that the conversion was okay.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11 (1)(A),(1)(B),(1)(C),(1)(P)&(3) and 22 TEX. ADMIN. CODE §217.12 (1)(A),(1)(B)&(4).
4. The evidence received is sufficient cause pursuant to Section 301.452(b) (10)&(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 558371, heretofore issued to COURTNEY BETH HORMELL.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

TERMS OF ORDER

I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **REMEDIAL EDUCATION** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to RESPONDENT to practice nursing in the State of Texas.

- B. This Order SHALL be applicable to RESPONDENT'S nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. As a result of this Order, RESPONDENT'S license(s) will be designated "single state" and RESPONDENT may not work outside the State of Texas in another nurse licensure compact party state.

II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nursing Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Agreed Order.

III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders", which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) **within one (1) year of the effective date of this Order, unless otherwise specifically indicated:**

- A. **A Board-approved course in Texas nursing jurisprudence and ethics** that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of

nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft, and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study and video programs will not be approved.

- B. **The course "Sharpening Critical Thinking Skills,"** a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is not being offered by a pre-approved provider. *Information about Board-approved courses and Verification of Course Completion forms are available from the Board at www.bon.texas.gov/compliance.*

V. **RESTORATION OF UNENCUMBERED LICENSE(S)**

Upon full compliance with the terms of this Agreed Order, all encumbrances will be removed from RESPONDENT'S license(s) and/or privilege(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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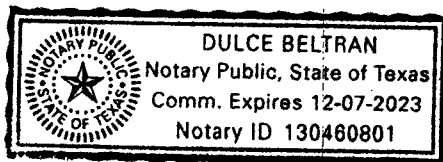
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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order becomes effective upon acceptance by the Executive Director on behalf of the Texas Board of Nursing and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) and/or privileges to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 7 day of January 2020Courtney Beth Hormell
COURTNEY BETH HORMELL, RESPONDENTSworn to and subscribed before me this 7 day of January 2020.

SEAL

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Notary Public in and for the State of Texas

WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 7th day of January, 2020, by COURTNEY BETH HORMELL, Registered Nurse License Number 558371, and said Agreed Order is final.

Effective this 7th day of January, 2020.

A handwritten signature in black ink, appearing to read "Katherine A. Thomas".

Katherine A. Thomas, MN, RN, FAAN
Executive Director on behalf
of said Board