

## BEFORE THE TEXAS BOARD OF NURSING

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In the Matter of \$ AGREED Registered Nurse License Number 580201 \$ & Vocational Nurse License Number 141000 \$ issued to MAXINE WILLIAMS \$ ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of MAXINE WILLIAMS, Registered Nurse License Number 580201 and Vocational Nurse License Number 141000, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(13), Texas Occupations Code. Respondent waived notice and hearing and agreed to the entry of this Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on September 20, 2018.

#### FINDINGS OF FACT

- 1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
- 2. Respondent waived notice and hearing, and agreed to the entry of this Order.
- 3. Respondent's license to practice as a vocational nurse in the State of Texas is in delinquent status. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
- 4. Respondent received a Certificate in Vocational Nursing from Baptist School of Practical Nursing, Little Rock, Arkansas, on October 15, 1982, received a Diploma from Baptist School of Nursing, Little Rock, Arkansas, on December 1, 1986, and received a Baccalaureate Degree in Nursing from the University of Phoenix, Phoenix Arizona, on July 20, 2009. Respondent was licensed to practice vocational nursing in the State of Texas on February 19, 1993, and was licensed to practice professional nursing in the State of Texas on June 15, 1992.

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5. Respondent's nursing employment history includes:

1993 - 1995	Unknown	
1996 - 2000	RN	Visiting Nurse Association Dallas, Texas
2000 - 2005	RN	Nicka & Associates/Synergistic Systems Plano, Texas
2005 - 2009	RN	Lynx Medical System, Picis Inc. Seattle, Washington
2009 - Present	RN	Dallas Independent School District Dallas, Texas
2014 - 2018	RN	Hope Pediatrics Home Healthcare Dallas, Texas
6/2016 - 4/2017	RN	Epic Health Services Mesquite, Texas
3/2018-present	RN	Winners Wellness Services Mesquite, TX

- 6. At the time of the initial incident, Respondent was employed as a Registered Nurse with Epic Health Services, Mesquite, Texas, and had been in that position for ten (10) months.
- 7. On or about April 18, 2017, while employed as a Registered Nurse with Epic Health Services, Mesquite, Texas, and assigned to provide nursing care to Patient Medical Record Number 27958, Respondent lacked fitness to practice professional nursing in that she was observed sleeping while caring for a patient. Respondent's condition could have affected her ability to recognize subtle signs, symptoms or changes in patients' conditions, and could have affected her ability to make rational, accurate, and appropriate assessments, judgments, and decisions regarding patient care.
- 8. In response to Finding of Fact Number Seven (7), Respondent states that due to the language barrier, the patient's mother mistakenly believed her to be sleeping for a few minutes during her shift; however, at no time was she asleep. Respondent states she was aware of what was going on with her patient throughout the shift and care was documented. Respondent adds that she had a blanket pulled up around her shoulders with her phone under the blanket because the mom preferred the room lights to be dim and the room was extremely cold.

## CONCLUSIONS OF LAW

- 1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
- 2. Notice was served in accordance with law.
- 3. The evidence received is sufficient to prove violation(s) of 22 Tex. ADMIN. CODE §217.11(1)(A)&(1)(T).
- 4. The evidence received is sufficient cause pursuant to Section 301.452(b)(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 580201 and Vocational Nurse License Number 141000, heretofore issued to MAXINE WILLIAMS.
- 5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

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#### TERMS OF ORDER

#### I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of WARNING WITH STIPULATIONS in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to Respondent to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to Respondent's nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. As a result of this Order, Respondent's license(s) will be designated "single state" and Respondent may not work outside the State of Texas in another nurse licensure compact party state.

#### II. COMPLIANCE WITH LAW

While under the terms of this Order, RESPONDENT agrees to comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 Tex. ADMIN. Code §§211.1 *et seq.*, and this Order.

## III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders," which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <a href="http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp">http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp</a>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

## IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) within one (1) year of the effective date of this Order, unless otherwise specifically indicated:

- A. A Board-approved course in Texas nursing jurisprudence and ethics that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study courses and video programs will not be approved.
- B. The course <u>"Sharpening Critical Thinking Skills,"</u> a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is <u>not</u> being offered by a preapproved provider. Information about Board-approved courses and Verification of Course Completion forms are available from the Board at www.bon.texas.gov/compliance.

## V. EMPLOYMENT REQUIREMENTS

In order to complete the terms of this Order, RESPONDENT must work as a nurse in the State of Texas, providing direct patient care in a clinical healthcare setting, <u>for a minimum of sixty-four (64) hours per month</u> for four (4) quarterly periods [one (1) year] of employment. This requirement will not be satisfied until four (4) quarterly periods of employment as a nurse have elapsed. Periods of unemployment or of employment that do not require the use of a registered nurse

(RN) or a vocational nurse (LVN) license, as appropriate, will not apply to this period and will not count towards completion of this requirement.

- A. Notifying Present and Future Employers: RESPONDENT SHALL notify each present employer in nursing and present each with a complete copy of this Order, including all attachments, if any, within five (5) days of receipt of this Order. While under the terms of this Order, RESPONDENT SHALL notify all future employers in nursing and present each with a complete copy of this Order, including all attachments, if any, prior to accepting an offer of employment.
- B. Notification of Employment Forms: RESPONDENT SHALL CAUSE each present employer in nursing to submit the Board's "Notification of Employment" form to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Board's "Notification of Employment form" to the Board's office within five (5) days of employment as a nurse.
- Indirect Supervision: RESPONDENT SHALL be supervised by a C. Registered Nurse, if licensed as a Registered Nurse, or by a Licensed Vocational Nurse or a Registered Nurse, if licensed as a Licensed Vocational Nurse, who is on the premises. The supervising nurse is not required to be on the same unit or ward as RESPONDENT, but should be on the facility grounds and readily available to provide assistance and intervention if necessary. The supervising nurse shall have a minimum of two (2) years experience in the same or similar practice setting to which the Respondent is currently working. RESPONDENT SHALL work only regularly assigned, identified and predetermined unit(s). RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited, except that RESPONDENT may continue working at her current position with James Madison High School, Dallas, Texas, and be employed by a different employer, so long as the applicable requirements of paragraphs C and D are met as applicable to all employers.
  - 1. EXCEPTION FOR RESPONDENT'S CURRENT POSITION AT JAMES MADISON HIGH SCHOOL, DALLAS, TEXAS.

    While under the terms of this Order, RESPONDENT may continue working at her current position with James Madison High School, Dallas, Texas without adhering to the Indirect Supervision requirements set forth in Paragraph C. Instead, while working at James Madison High School, Dallas, Texas, RESPONDENT

SHALL CAUSE her employer to immediately submit any and all incident, counseling, variance, unusual occurrence, and medication or other error reports involving RESPONDENT, as well as documentation of any internal investigations regarding action by RESPONDENT, to the attention of Monitoring at the Board's office. Should RESPONDENT's position with James Madison High School, Dallas, Texas cease or change for any reason, RESPONDENT must comply with the remaining requirements of this Order, including paragraphs C and D.

D. Nursing Performance Evaluations: RESPONDENT SHALL CAUSE each employer to submit, including James Madison High School, Dallas, Texas, on forms provided to the Respondent by the Board, periodic reports as to RESPONDENT'S capability to practice nursing. These reports shall be completed by the individual who supervises the RESPONDENT and these reports shall be submitted by the supervising individual to the office of the Board at the end of each three (3) month quarterly period for four (4) quarters [one (1) year] of employment as a nurse.

# VI. RESTORATION OF UNENCUMBERED LICENSE(S)

Upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT'S license(s) to practice nursing in the State of Texas and, subject to meeting all existing eligibility requirements in Texas Occupations Code Chapter 304, Article III, RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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## RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) to practice nursing in the State of Texas, as a consequence of my noncompliance.

	Signed this September 10 Company of September 20 Compa
Sworn to and subscribed before me	this 15 day of 5- Ntember, 20 16.
SEAL	Christian West
CHRISTIANO WEST My Commission Expires December 1, 2018	Approved as to form and substance.  ELISABETH "BETTY" SMITH, Attorney for Respondent  Signed this 21st day of Control 2018

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the <u>15th</u> day of <u>September</u>, 20\_18, by MAXINE WILLIAMS, Registered Nurse License Number 580201 and Vocational Nurse License Number 141000, and said Order is final.

Effective this 25th day of October, 20 18.

Katherine A. Thomas, MN, RN, FAAN

Executive Director on behalf

of said Board