



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or its of record in the offices of the Texas Board of Nursing.  
*Katherine A. Thomas*  
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

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In the Matter of § AGREED  
Registered Nurse License Number 633959 §  
issued to CHANTEL LASHURN JILES § ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of CHANTEL LASHURN JILES, Registered Nurse License Number 633959, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived notice and hearing and agreed to the entry of this Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on August 14, 2017.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Order.
3. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
4. Respondent received an Associate Degree in Nursing from Houston Community College, Houston, Texas, on May 1, 1995. Respondent was licensed to practice professional nursing in the State of Texas on September 9, 1996.
5. Respondent's nursing employment history includes:

Respondent's professional nursing employment history includes:

09/96 - 01/98                      Unknown

Respondent's professional nursing employment history continued:

02/98 - 11/98	RN	Lexington Nursing Home Lexington, Texas
11/98 - 07/99	RN	Vitas Hospice Care Houston, Texas
07/99 - 09/01	RN	Medical Staffing Network Houston, Texas
09/01 - 07/04	RN	Triumph Hospital Houston, Texas
08/04 - 05/05	Unknown	
06/05 - Unknown	RN	Aims Staffing Houston, Texas
05/09 - 09/10	RN	Alpha Home Health Houston, Texas
10/10	Unknown	
11/10 - 09/11	RN	Medsol Home Health Houston, Texas
10/11 - 09/12	RN	Class Home Health Houston, Texas
10/12 - 03/13	Home Health RN	
04/13 - Unknown	RN	Home Health Care Network Houston, Texas
05/14 - 09/14	RN	Living Hope Healthcare, Inc. Houston, Texas
10/14 - 12/14	RN	Allheal Home Health Conroe, Texas
01/15 - Present	Unknown	

6. At the time of the initial incident, Respondent was employed as a Registered Nurse with Living Hope Healthcare, Inc., Houston, Texas, and had been in that position for two (2) months.
7. On or about July 7, 2014, through August 21, 2014, while employed as a Registered Nurse with Living Hope Healthcare, Inc., Houston, Texas, Respondent failed to perform, and/or failed to accurately and completely document, home health visits for Patient Numbers 1168, 1182, 1174, 1133, 1134, 1158, 1154, 1220, and 1032, as ordered by the physician. Respondent's conduct unnecessarily exposed the patients to risk of harm from undetected complications.
8. On or about July 8, 2014, through July 22, 2014, while employed as a Registered Nurse with Living Hope Healthcare, Inc., Houston, Texas, Respondent submitted fraudulent time sheets for missed visits. Respondent's conduct was deceptive and was likely to defraud Living Hope Healthcare, Inc. of monies for visits that were missed.
9. On or about August 21, 2014, and August 26, 2014, while employed as a Registered Nurse with Living Hope Healthcare, Inc., Houston, Texas, Respondent failed to complete and submit Discharge Summaries for Patient Numbers 1168 and 1182, respectively. Respondent's conduct created incomplete medical records.
10. In response to Findings of Fact Numbers Seven (7) through Nine (9), Respondent states she saw all patients on her schedule per physician's orders, unless there was a missed visit due to the patient refusing or not being home, or due to infrequent doctor appointments or hospitalizations per company policy. Respondent points out there was a time that she had late notes (as well as the other nurses) due to a high turnover rate and high influx of new admissions. Respondent states that she was also having problems with her computer and was not able to submit notes on a daily basis, so she would go the local public library after work and stay there till closing to complete documentation.
11. Formal Charges were filed on July 14, 2015.
12. Formal Charges were mailed to Respondent on July 16, 2015.
13. First Amended Formal Charges were filed on April 8, 2016.
14. First Amended Formal Charges were mailed to Respondent on April 11, 2016.
15. Second Amended Formal Charges were filed on May 11, 2016.
16. Second Amended Formal Charges were mailed to Respondent on May 12, 2016.

## CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555 , the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11(1)(A),(B),(C)&(D) and 22 TEX. ADMIN. CODE §217.12(1)(A),(1)(B),(1)(C),(4),(6)(A)&(6)(H).
4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 633959, heretofore issued to CHANTEL LASHURN JILES.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

## TERMS OF ORDER

### **I. SANCTION AND APPLICABILITY**

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Texas Board of Nursing, that RESPONDENT SHALL receive the sanction of **REMEDIAL EDUCATION WITH A FINE** in accordance with the terms of this Order.

- A. This Order SHALL apply to any and all future licenses issued to Respondent to practice nursing in the State of Texas.
- B. This Order SHALL be applicable to Respondent's nurse licensure compact privileges, if any, to practice nursing in the State of Texas.
- C. Respondent may not work outside the State of Texas in another nurse licensure compact party state without first obtaining the written permission of the Texas Board of Nursing and the Board of Nursing in the nurse licensure compact party state where Respondent wishes to work.

### **II. COMPLIANCE WITH LAW**

While under the terms of this Order, RESPONDENT agrees to comply in all respects

with the Nursing Practice Act, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §§211.1 *et seq.*, and this Order.

### III. UNDERSTANDING BOARD ORDERS

Within thirty (30) days of entry of this Order, RESPONDENT must successfully complete the Board's online course, "Understanding Board Orders," which can be accessed on the Board's website from the "Discipline & Complaints" drop-down menu or directly at: <http://www.bon.texas.gov/UnderstandingBoardOrders/index.asp>. Upon successful completion, RESPONDENT must submit the course verification at the conclusion of the course, which automatically transmits the verification to the Board.

### IV. REMEDIAL EDUCATION COURSE(S)

In addition to any continuing education requirements the Board may require for licensure renewal, RESPONDENT SHALL successfully complete the following remedial education course(s) **within one (1) year of the effective date of this Order, unless otherwise specifically indicated:**

- A. **A Board-approved course in Texas nursing jurisprudence and ethics** that shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. Home study courses and video programs will not be approved.
- B. **A Board-approved course in nursing documentation** that shall be a minimum of six (6) hours in length. The course's content shall include: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of

alternative record-keeping; and computerized documentation. Home study courses and video programs will not be approved.

- C. The course **“Sharpening Critical Thinking Skills,”** a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension.

In order to receive credit for completion of this/these course(s), RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form or SHALL submit the continuing education certificate, as applicable, to the attention of Monitoring at the Board's office. RESPONDENT SHALL first obtain Board approval of any course prior to enrollment if the course is not being offered by a pre-approved provider. *Information about Board-approved courses and Verification of Course Completion forms are available from the Board at [www.bon.texas.gov/compliance](http://www.bon.texas.gov/compliance).*

V. **MONETARY FINE**

RESPONDENT SHALL **pay a monetary fine in the amount of five hundred dollars (\$500.00) within ninety (90 ) days of entry of this Order.** Payment is to be made directly to the Texas Board of Nursing in the form of cashier's check or U.S. money order. Partial payments will not be accepted.

VI. **RESTORATION OF UNENCUMBERED LICENSE(S)**

Upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT'S license(s) to practice nursing in the State of Texas and RESPONDENT may be eligible for nurse licensure compact privileges, if any.

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 31 day of October, 2017.

Chantel Lashurn Jiles  
CHANTEL LASHURN JILES, Respondent

Sworn to and subscribed before me this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

SEAL

\_\_\_\_\_  
Notary Public in and for the State of \_\_\_\_\_

WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing, does hereby ratify and adopt the Agreed Order that was signed on the 31st day of October, 2017, by CHANTEL LASHURN JILES, Registered Nurse License Number 633959, and said Order is final.

Effective this 31st day of October, 2017.



Katherine A. Thomas, MN, RN, FAAN  
Executive Director on behalf  
of said Board