



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.  
*Katherine A. Thomas*  
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

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In the Matter of § AGREED  
Registered Nurse License Number 800197 §  
issued to CRYSTAL ELAINE BORDER § ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of CRYSTAL ELAINE BORDER, Registered Nurse License Number 800197, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may be subject to discipline pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived notice and hearing and agreed to the entry of this Order approved by Katherine A. Thomas, MN, RN, FAAN, Executive Director, on June 16, 2017.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and agreed to the entry of this Order.
3. Respondent's license to practice as a professional nurse in the State of Texas is in current status.
4. Respondent received an Associate Degree in Nursing from Fort Scott Community Junior College, Fort Scott, Kansas, on May 18, 2007. Respondent was licensed to practice professional nursing in the State of Texas on May 4, 2011.
5. Respondent's nursing employment history includes:

May 2007 - September 2007 Registered Nurse Olathe Medical Center  
Olathe, Kansas

Respondent's nursing employment history continued:

September 2007 - June 2008	Registered Nurse	Bates County Memorial Hospital Butler, Missouri
July 2008 - November 2008	Registered Nurse	Nevada Regional Medical Center Nevada, Missouri
June 2008 - November 2008	Registered Nurse	Research Medical Center Kansas City, Missouri
November 2008 - June 2010	Registered Nurse	Heartland Behavioral Health Services Nevada, Missouri
June 2010 - October 2010	Registered Nurse	Cass County Memorial Hospital Harrisonville, Missouri
October 2010 - July 2013	Registered Nurse	Texas Health Resources Dallas, Texas
July 2013 - December 2013	Registered Nurse	Idaho Home Health and Hospice Meridian, Idaho
January 2014 - October 2016	Registered Nurse	Texas Health Resources Plano Plano, Texas
October 2016 - December 2016	Registered Nurse	Texas Health Resources Allen Allen, Texas
December 2016	Registered Nurse	Texas Health Resources Plano Plano, Texas
January 2017	Retired	

6. At the time of the initial incident, Respondent was employed as a Registered Nurse with Texas Health Presbyterian Hospital, Allen, Texas, and had been in that position for two (2) months.
7. On or about December 11, 2016, through December 12, 2016, while employed as a Registered Nurse with Texas Health Presbyterian Hospital, Allen, Texas, Respondent failed to assess, intervene and/or notify the physician when Patient Medical Record Number 267361 had a blood glucose reading of 294 at 0104 and a blood glucose reading of 317 at 0319. In addition, Respondent failed to give Humalog per sliding scale and waited until

0330 to administer Levemir 25 units that was ordered for bedtime. Subsequently, the patient's condition deteriorated and required transfer to the Intensive Care Unit (ICU) for a higher level of care. Respondent's conduct was likely to injure the patient from clinical care decisions based upon incomplete assessment information and resulted in an incomplete medical record. In addition, Respondent's conduct deprived the physician of the opportunity to institute timely medical interventions and was likely to injure the patient from medical complications of untreated hyperglycemia including diabetic ketoacidosis (DKA) or even death.

8. On or about December 11, 2016, through December 12, 2016, while employed as a Registered Nurse with Texas Health Presbyterian Hospital, Allen, Texas, Respondent failed to assess and/or document the assessment of symptoms prior to administering Zofran 4mg oral dissolving tablet to Patient Medical Record Number 267361. Respondent's conduct was likely to injure the patient from clinical care decisions based upon incomplete assessment information and resulted in an incomplete medical record.
9. In response to Findings of Fact Numbers Seven (7) and Eight (8), Respondent states that the patient refused a blood sugar check on admission to the unit because labs had been drawn at the ER in Plano. Respondent states she contacted the physician requesting a history and physical (H&P) and insulin orders. Respondent states the physician came to the unit, saw the patient, and loaded orders into the computer during the period of time that the patient was exhibiting symptoms. Later, after patient awoke, Respondent states she told mental health technician (MHT) to check the patient's blood sugar. Respondent states the Glucometer measured the blood sugar but was not accepting the patient name or loading into CareConnect and the MHT may have entered the time incorrectly. Respondent states she called the doctor to report the patient condition (crying, vomiting, blood sugar), but the doctor refuted the reading, stating the blood sugar was 187. Respondent states she explained that there were problems with the Glucometer uploading information so she repeated the reading to the doctor. Respondent states the physician told her to administer two units if patient continued to cry. Patient was then found to be sleeping, so Respondent did not administer insulin until she woke up again. Respondent states when the patient woke up, she prepared the insulin and called the supervisor to co-sign on the insulin. Respondent states her supervisor read the current and correct blood sugar, questioned the dose, and called the doctor again. Respondent states the doctor then ordered 25units of insulin. Respondent adds that the second reading of 317 was obtained to get the most recent reading at the time of transfer to ICU. Respondent states that the physician denied knowing the correct blood sugar level.

#### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555 , the Board has jurisdiction over this matter.

2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation(s) of 22 TEX. ADMIN. CODE §217.11(1)(A),(1)(B),(1)(C),(1)(D),(1)(M),(1)(N)&(1)(P) and 22 TEX. ADMIN. CODE §217.12(1)(A),(1)(B),(1)(C)&(4).
4. The evidence received is sufficient cause pursuant to Section 301.452(b)(10)&(13), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 800197, heretofore issued to CRYSTAL ELAINE BORDER.
5. Pursuant to Section 301.463(d), Texas Occupations Code, this Agreed Order is a settlement agreement under Rule 408, Texas Rules of Evidence, in civil or criminal litigation.

### TERMS OF ORDER

#### I. SANCTION AND APPLICABILITY

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive the sanction of **WARNING WITH STIPULATIONS** and Respondent's license(s) shall be placed in **INACTIVE** status.

Should RESPONDENT decide in the future to reactivate his/her license(s) to practice nursing in the State of Texas, RESPONDENT SHALL be required to petition the Board for reactivation of the license and satisfy all then existing requirements for reactivation. Further, RESPONDENT'S reactivated license(s) SHALL BE subject to, at a minimum, the remedial education courses, work restrictions, supervised practice, and employer reporting which would have been requirements of this Order had Respondent not chosen to inactivate his/her nursing license(s).

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation(s) alleged herein. By my signature on this Order, I agree to the entry of this Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including possible revocation of my license(s) to practice nursing in the State of Texas, as a consequence of my noncompliance. I further understand that, should I decide in the future to reactivate my license(s), I will be required to satisfy, at a minimum, the additional requirements that would have been part of this Order had the license(s) not been placed in inactive status, as stated herein, as well as all then existing requirements for reactivation.

Signed this 17<sup>th</sup> day of July, 2017.

Crystal Elaine Border  
CRYSTAL ELAINE BORDER, Respondent

Sworn to and subscribed before me this 17 day of July, 2017.

SEAL

Diane West

Notary Public in and for the State of MO.

**DIANE WEST**  
Notary Public - Notary Seal  
State of Missouri - Platte County  
Commission # 17800064  
My Commission Expires 6/21/2021

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 17th day of July, 2017, by CRYSTAL ELAINE BORDER, Registered Nurse License Number 800197, and said Order is final.

Effective this 12<sup>th</sup> day of September, 2017.



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Katherine A. Thomas, MN, RN, FAAN  
Executive Director on behalf  
of said Board