



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.
Katherine A. Thomas
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of Registered Nurse § AGREED
License Number 508186 §
issued to JANNA LYNN HENSZ § ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of JANNA LYNN HENSZ, Registered Nurse License Number 508186, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may have violated Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived representation by counsel, informal proceedings, notice and hearing, and agreed to the entry of this Order offered on July 21, 2009, by Katherine A. Thomas, MN, RN, Executive Director.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license.
2. Respondent waived representation by counsel, informal proceedings, notice and hearing, and agreed to the entry of this Order.
3. Respondent is currently licensed to practice professional nursing in the State of Texas.
4. Respondent received an Associate Degree in Nursing from Alvin Junior College, Alvin, Texas, on May 1, 1983. Respondent was licensed to practice professional nursing in the State of Texas on August 30, 1983.
5. Respondent's professional nursing employment history includes:

08/83-12/87	Unknown
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Respondent's professional nursing employment history continued:

01/88-12/90	RN	West Houston Home Care Houston, Texas
01/91	Unknown	
02/91-03/93	RN	Cypress Fairbanks Medical Center Houston, Texas
04/93-07/93	Unknown	
08/93-11/93	RN	Washington State Clinical Specialties Spokane, Washington
11/93-05/99	RN	Shriner's Hospital for Children Spokane, Washington
05/99-10/99	Case Manager	Genex Services Houston, Texas
10/99-05/00	RN	Tomball Regional Medical Center Tomball, Texas
05/00-11/00	RN	Cypress Fairbanks Medical Center Houston, Texas
12/00-08/02	Unknown	
09/02-03/03	RN	Memorial Herman Northwest Hospital Houston, Texas
04/03-07/03	Unknown	
08/03-07/06	RN	University of Texas M.D. Anderson Cancer Center Houston, Texas
08/06-01/07	RN	Houston Town & Country Hospital Houston, Texas
02/07-11/07	RN	North Cypress Medical Center Houston, Texas

Respondent's professional nursing employment history continued:

12/07-11/08	RN	Doctor's Hospital Tidwell Houston, Texas
12/08	Unknown	
01/09-03/09	RN	Conroe Regional Medical Center Conroe, Texas
04/09-Present	Unknown	

6. On or about March 7, 2003, Respondent was issued an Agreed Order by the Board of Nurse Examiners for the State of Texas which required her to participate in and successfully complete the Texas Peer Assistance Program for Nurses (TPAPN). A copy of the Findings of Fact, Conclusions of Law and Agreed Order dated March 7, 2003, is attached and incorporated, by reference, as part of this Order.
7. At the time of the initial incident, Respondent was employed as a Registered Nurse with Conroe Regional Medical Center, Conroe, Texas, and had been in this position for approximately one (1) month.
8. On or about February 24, 2009, while employed as a Registered Nurse with Conroe Regional Medical Center, Conroe, Texas, Respondent made several documentation errors in the medical record of Patient #BH00672272, including but not limited to: documenting that she administered 45 units of Novolog to the patient when, in fact, she administered 45 units of Novolin-N. Respondent's conduct was likely to injure the patients in that subsequent care givers would rely on her documentation to further medicate the patient which could result in an overdose and create an inaccurate medical record.
9. In response to Finding of Fact Number Eight (8), Respondent admits that she had difficulties documenting in the facility's MedAct computer program. She asked for assistance several times and was scheduled to attend a more extensive computer class for charting. Respondent goes on to say, "before this could happen however, JCAHO came to this hospital... When I returned to the hospital after JCAHO was there, I was told that many of my charts had errors and a lot of the narcotics that I had checked out were not scanned and documented properly, I was escorted to a drug screen which I did comply with. I know that this screen was negative, but was let go anyway..."

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.

2. Notice was served in accordance with law.
3. The above action constitutes grounds for disciplinary action in accordance with Section 301.452(b)(10)&(13), Texas Occupations Code, and is a violation of 22 TEX. ADMIN. CODE §217.11(1)(A)(B)(D)&(H), and 22 TEX. ADMIN. CODE §217.12(1)(A)(B)(C)&(4).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 508186, heretofore issued to JANNA LYNN HENSZ, including revocation of Respondent's license to practice professional nursing in the State of Texas.

ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Texas Board of Nursing, that RESPONDENT SHALL receive the sanction of REMEDIAL EDUCATION, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Texas Occupations Code §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §211.1 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's multistate licensure privilege, if any, to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license is encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a multistate licensure privilege without the written permission of the State of Texas and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved

provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include nurses. It shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address: <http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html>.*

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in nursing documentation. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. The course shall be a minimum of six (6) hours in length of classroom time. In order for the course to be approved, the target audience shall include Nurses. The course shall include content on the following: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. RESPONDENT SHALL cause the instructor to submit a Verification of Course Completion form,

provided by the Board, to the Board's office to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address:*
<http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html>.

(3) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete the course "Sharpening Critical Thinking Skills," a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure. *Information regarding this workshop may be found at the following web address: <http://www.learningext.com/products/generalce/critical/ctabout.asp>*.

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT's license and RESPONDENT shall be eligible for multistate licensure privileges, if any, to practice nursing in the State of Texas.

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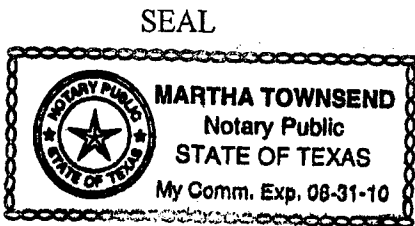
RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violation alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license to practice professional nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 12 day of September, 2009.

Janna Lynn Hensz
JANNA LYNN HENSZ, Respondent

Sworn to and subscribed before me this 12 day of September, 2009.



Martha Townsend
Notary Public in and for the State of TEXAS

WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing, does hereby ratify and adopt the Agreed Order that was signed on the 12th day of September, 2009, by JANNA LYNN HENSZ, Registered Nurse License Number 508186, and said Order is final.



Effective this 22nd day of September, 2009.

Katherine A. Thomas

Katherine A. Thomas, MN, RN
Executive Director on behalf of said Board

BEFORE THE BOARD OF NURSE EXAMINERS
FOR THE STATE OF TEXAS

In the Matter of License Number 508186 § AGREED
issued to JANNA LYNN HENSZ § ORDER

On this day the Board of Nurse Examiners for the State of Texas, hereinafter referred to as the Board, considered the matter of JANNA LYNN HENSZ, License Number 508186, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may have violated Section 301.452(b)(9)&(10), Texas Occupations Code. Respondent waived representation by counsel, informal conference, notice and hearing, and agreed to the entry of this Order offered on January 16, 2003, by Katherine A. Thomas, MN, RN, Executive Director.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license.
2. Respondent waived representation by counsel, informal conference, notice and hearing, and agreed to the entry of this Order.
3. Respondent is currently licensed to practice professional nursing in the State of Texas.
4. Respondent received an Associate Degree in Nursing from Alvin Junior College, Alvin, Texas, on May 1, 1983. Respondent was licensed to practice professional nursing in the State of Texas in August 1983.

5. Respondent's professional employment history includes:

1983- 1984	Staff Nurse Med-Surg & Oncology	Memorial City Medical Center Houston, Texas
10/84 - 10/85	Registered Nurse Home Health	Nursing Services International Houston, Texas
11/85 - 8/87	Unknown	
9/87 - 11/88	Staff Nurse Floating Unit	Spring Branch Medical Center Houston, Texas
12/88 - 2/91	Unknown	
3/91 - 1/93	Staff Nurse Pediatric Unit	Cypress Fairbanks Medical Center Houston, Texas
2/93 - 12/93	Unknown	
1/94 - 5/99	Staff Nurse Inpatient Unit	Shriner's Hospital for Children Spokane, WA
6/99 - 9/99	Unknown	
10/99 - 5/00	Staff Nurse Intermediate Care Unit	Tomball Regional Hospital Tomball, Texas
5/00 - 9/01	Staff Nurse Intermediate Care Unit	Cypress Fairbanks Medical Center Houston, Texas
11/02 - Present	Staff Nurse Short Stay Unit	Memorial Hermann Northwest Hospital Houston, Texas

6. At the time of the incidents in Findings of Fact Numbers Seven (7) through Twelve (12), Respondent was employed as a Staff Nurse in the Intermediate Care Unit with Tomball Regional Hospital, Tomball, Texas, and had been in this position for six (6) months.

7. On or about April 25, 2000, while employed with Tomball Regional Hospital, Tomball, Texas, Respondent withdrew Demerol from the Pyxis Medication System, but failed to document the administration of Demerol in the medical record of Patient Medical Record #109919, as follows:

Date/Time	Pyxis Medication System	Physician's Order	Medication Administration Record (MAR)	Nurses Notes	Waste
4/25/00 @ 1148	(1) 25mg Demerol	Demerol 12.5mg IM/IV q 3-4 hrs prn	Not documented	Not Documented	No
4/25/00 @ 1555	"	"	"	"	"
4/25/00 @ 2255	"	"	"	"	"

Respondent's conduct above was likely to injure the patients in that subsequent care givers would rely on her documentation to further medicate the patient which could result in an overdose and placed the hospital in violation of Chapter 481 of the Texas Health and Safety Code (Controlled Substances Act).

8. On or about April 25, 2000, while employed with Tomball Regional Hospital, Tomball, Texas, Respondent withdrew Demerol from the Pyxis Medication System in excess of the physician's order for Patient Medical Record #109919, as follows:

Date/Time	Pyxis Medication System	Physician's Order
4/25/00 @ 1148	(1) 25mg Demerol	Demerol 12.5mg IM/IV q 3-4 hrs prn
4/25/00 @ 1555	"	"
4/25/00 @ 2255	"	"

Respondent's conduct was likely to injure the patient in that the administration of Demerol in excess dosage of the physician's order could result in the patient suffering from respiratory depression.

9. On or about April 30, 2000, while employed with Tomball Regional Hospital, Tomball, Texas, Respondent withdrew Demerol at 1123 from the Pyxis Medication System without a physician's order for Patient Medical Record # 073826. Respondent's conduct was likely to injure the patient in that the administration of Demerol without a physician's order could result in the patient suffering from respiratory depression and placed the pharmacy in violation of the Texas Health and Safety Code (Controlled Substance Act).

10. On or about April 30, 2000, while employed with Tomball Regional Hospital, Tomball, Texas, Respondent withdrew Demerol at 1123 from the Pyxis Medication System but failed to document the administration of Demerol in the medical record of Patient Medical Record #073826. Respondent's conduct was likely to injure patients in that subsequent care givers would rely on her documentation to further medicate the patient which could result in an overdose and placed the hospital in violation of Chapter 481 of the Texas Health and Safety Code (Controlled Substances Act).
11. On or about April 30, 2000, while employed with Tomball Regional Hospital, Tomball, Texas, Respondent withdrew Morphine Sulfate from the Pyxis Medication System but failed to document the administration of Morphine Sulfate in the medical record of Patient Medical Record #073826, as follows:

Date/Time	Pyxis Medication System	Physician's Order	MAR	Nurses Notes	Waste
4/30/00 @ 1252	(1) 10mg Morphine Sulfate	MSO4 5-10mg IVP q 2 hrs prn pain	Not documented	Not documented	No
4/30/00 @ 1348	"	"	"	"	"

Respondent's conduct was likely to injure patients in that subsequent care givers would rely on her documentation to further medicate the patient which could result in an overdose and placed the hospital in violation of Chapter 481 of the Texas Health and Safety Code (Controlled Substances Act).

12. On or about April 30, 2000, while employed with Tomball Regional Hospital, Tomball, Texas, Respondent withdrew Demerol from the Pyxis Medication System but failed to document the administration of Demerol in the medical record of Patient Medical Record #041316, as follows:

Date/Time	Pyxis Medication System	Physician's Order	MAR	Nurses Notes	Waste
4/30/00 @ 0836	(1) 50mg Demerol	Demerol 12.5- 50mg IV/Im q 3hrs	Not documented	Not documented	No
4/30/00 @ 1241	"	"	"	"	"

Respondent's conduct was likely to injure the patients in that subsequent care givers would rely on her documentation to further medicate the patient which could result in an overdose and placed the hospital in violation of Chapter 481 of the Texas Health and Safety Code (Controlled Substance Act).

13. At the time of the initial incident in Findings of Fact Number Fourteen (14), Respondent was employed as a Staff Nurse in the Intermediate Care Unit with Cypress Fairbanks Medical Center, Houston, Texas, and had been in this position for three (3) months.
14. Respondent, on or about August 8, 2000, while employed with Cypress Fairbanks Medical Center, Houston, Texas, engaged in the intemperate use of Hydrocodone in that Respondent produced a specimen for a drug screen which tested positive for Hydrocodone. Possession of Hydrocodone is prohibited by Chapter 481 of the Texas Health & Safety Code (Controlled Substances Act). The use of Hydrocodone by a Registered Nurse, while subject to call or duty, could impair the nurse's ability to recognize subtle signs, symptoms or changes in the patient's condition, and could impair the nurse's ability to make rational, accurate, and appropriate assessments, judgments, and decisions regarding patient care, thereby placing the patient in potential danger.
15. On October 27, 2000, Respondent was convicted of Driving While Intoxicated, a Class B Misdemeanor, and sentenced to a one (1) year community supervision term, in the Harris County Criminal Court #13, Houston, Texas. On July 10, 2001, Respondent's community supervision was revoked and she was sentenced to thirty (30) days in the Harris County Jail, \$400.00 fine, and her driver's license was suspended for one (1) year.
16. Respondent, on or about January 26, 2001, Cypress Fairbanks Medical Center, Houston, Texas, engaged in the intemperate use of Propoxyphene in that Respondent produced a specimen for a drug screen which tested positive for Propoxyphene. Possession of Propoxyphene is prohibited by Chapter 481 of the Texas Health & Safety Code (Controlled Substances Act). The use of Propoxyphene by a Registered Nurse, while subject to call or duty, could impair the nurse's ability to recognize subtle signs, symptoms or changes in the patient's condition, and could impair the nurse's ability to make rational, accurate, and appropriate assessments, judgments, and decisions regarding patient care, thereby placing the patient in potential danger.
17. The Respondent's conduct described in the preceding Findings of Fact was reportable under the provisions of Sections 301.401-301.419, Texas Occupations Code.
18. The Board finds that there exists serious risks to public health and safety as a result of impaired nursing care due to intemperate use of controlled substances or chemical dependency.
15. Respondent's compliance with the terms of a Board approved peer assistance program should be sufficient to protect patients and the public.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.455, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation of Section 301.452(b)(9)&(10), Texas Occupations Code, and 22 TEX. ADMIN. CODE §217.12(1),(3),(4)(20).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against License Number 508186, heretofore issued to JANNA LYNN HENSZ, including revocation of Respondent's professional license to practice nursing in the State of Texas.
5. The Board may, in its discretion, order a nurse to participate in a peer assistance program approved by the Board if the nurse would otherwise have been eligible for referral to peer assistance pursuant to Section 301.410, Texas Occupations Code.

ORDER

IT IS THEREFORE AGREED and ORDERED that RESPONDENT, in lieu of the sanction of Revocation under Section 301.453, Texas Occupations Code, SHALL comply with the following conditions for such a time as is required for RESPONDENT to successfully complete the Texas Peer Assistance Program for Nurses (TPAPN):

(1) RESPONDENT SHALL, within forty-five (45) days following the date of entry of this final Order, apply to and be accepted into the TPAPN.

(2) Upon acceptance into the TPAPN, RESPONDENT SHALL waive confidentiality and provide a copy of the executed TPAPN contract to the Board of Nurse Examiners.

(3) RESPONDENT SHALL comply with all requirements of the TPAPN contract during its term.

(4) RESPONDENT SHALL CAUSE the TPAPN to notify the Board of Nurse Examiners of any violation of the TPAPN contract.

IT IS FURTHER AGREED and ORDERED, RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Revised Civil Statutes of Texas as amended, Texas Occupations Code, Section §§301.001 *et seq.*, the Rules and Regulations Relating to Professional Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §211.01 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's multistate licensure privileges, if any, to practice professional nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license is encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a multistate licensure privilege without the written permission of the State of Texas and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED, SHOULD RESPONDENT fail to comply with this Order or the terms of the participation agreement with the TPAPN, such noncompliance will result in further disciplinary action including revocation of Respondent's license and multistate licensure privileges, if any, to practice professional nursing in the State of Texas.

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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violations alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, and Conditions One (1) through Four (4) of this Order to obtain disposition of the allegations through peer assistance and to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order becomes effective upon acceptance by the Executive Director on behalf of the Board of Nurse Examiners, and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license to practice professional nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 1st day of March, 2003.

Janna Lynn Hensz
JANNA LYNN HENSZ, Respondent

Sworn to and subscribed before me this 1st day of March, 2003.

SEAL

Myra Mikeska
Notary Public in and for the State of TEXAS



WHEREFORE PREMISES CONSIDERED, the Executive Director, on behalf of the Board of Nurse Examiners for the State of Texas, does hereby accept and enter the Agreed Order that was signed on the 1st day of March, 2003, by JANNA LYNN HENSZ, License Number 508186, and said Order is final.

Entered and effective this 7th day of March, 2003.



Katherine A. Thomas, MN, RN
Executive Director on behalf
of said Board