BEFORE THE TEXAS BOARD OF NURSING

In the Matter of Vocational Nurse

§ AGREED

License Number 149954

§

ORDER

issued to JACKIE JOY ADCOCK

An investigation by the Texas Board of Nursing, hereinafter referred to as the Board produced evidence indicating that JACKIE JOY ADCOCK, hereinafter referred to as Respondent, Vocational Nurse License Number 149954, may have violated Section 301.452(b)(10)&(13), Texas Occupations Code.

An informal conference was held on December 6, 2011, at the office of the Texas Board of Nursing, in accordance with Section 301.464 of the Texas Occupations Code.

Respondent appeared in person. Respondent was represented by Louis Leichter, Attorney at Law. In attendance were Mary Beth Thomas, PhD, RN, Director of Nursing, Executive Director's Designee; Nikki Hopkins, Assistant General Counsel; Anthony L. Diggs, MSCJ, Director, Enforcement Division; Cynthia A. Smith, Supervising Investigator, and Desha J. Melton, RN, Investigator.

FINDINGS OF FACT

- 1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
- 2. Respondent waived notice and hearing, and consented to the entry of this Order.
- 3. Respondent is currently licensed to practice vocational nursing in the State of Texas.
- 4. Respondent received a Certificate in Vocational Nursing from Victoria College, Gonzales Extension, Gonzales, Texas, on August 19, 1994. Respondent was licensed to practice vocational nursing in the State of Texas on October 25, 1994.

Texas Board of Nursing.

Patternia Collamona

Executive Director of the Board

5. Respondent's nursing employment history includes:

10/1994 - 12/1995	Unknown	
01/1995 - 06/1997	Office Nurse	Office of Dr. Wesley Wallis San Marcos, Texas
06/1997 - 01/2001	Staff Nurse	San Marcos Treatment Center San Marcos, Texas
01/2001 - 05/2002	Office Nurse	Office of Dr. Mary Birdsong Unknown
05/2002 - 02/2003	Staff Relief	StarMed Staffing Unknown
02/2003 - 10/2009	Staff Nurse	Our Children's House at Baylor Dallas, Texas
11/2009 - 10/2010	Staff Nurse	Mesquite Pediatrics Unknown
10/2010 - Present	Staff Relief Pediatric Nurse	Maxim Home Care Unknown
06/2011 - Present	Pediatric Private Duty Nurse	Jordan Health Services Mount Pleasant, Texas

- 6. At the time of the initial incident in Finding of Fact Number Eight (8), Respondent was employed as a Staff Nurse with Our Children's House at Baylor, Dallas, Texas, and had been in this position for three (3) years and four (4) months.
- 7. On or about June 26, 2006, through May 10, 2009, while employed as a Staff Nurse with Our Children's House at Baylor, Dalias, Texas, Respondent failed to perform required nursing assessments of five (5) patients and/or failed to accurately and completely document in their medical records, including vital signs and weights, body systems assessments, assessments of Peripherally Inserted Central Catheter (PICC) lines, and patient change of condition. Respondent's conduct resulted in incomplete, inaccurate medical records and was likely to harm patients in that significant changes in the patients' status may have gone undetected and untreated.

- 8. On or about April 11, 2007, while employed as a Staff Nurse with Our Children's House at Baylor, Dallas, Texas, Respondent failed to appropriately assess and intervene regarding the elevated blood pressure of Patient Number 45130705, including reassessing the blood pressure and notifying the physician. Additionally, Respondent failed to appropriately assess and/or document other assessments when she admitted the patient, and failed to administer an ordered medication. Respondent's conduct unnecessarily exposed the patient to the risk of harm from complications due to untreated elevated blood pressure, resulted in an incomplete, inaccurate medical record, and may have resulted in non-efficacious treatment from omission of an ordered medication.
- 9. On or about March 27, 2009, while employed as a Staff Nurse with Our Children's House at Baylor, Dallas, Texas, Respondent failed to clarify an order with the physician for Reglan 20 mg. to be administered to Patient Number 52104403, a nineteen (19) month old, and instead twice administered the 20 mg dose, which exceeded the recommended dose for an adult. Respondent's conduct was could have resulted in complications from an overdose of Reglan, including central nervous system dysfunction.
- 10. On or about August 21, 2009, while employed as a Staff Nurse with Our Children's House at Baylor, Dallas, Texas, Respondent failed to administer and/or failed to ensure that all of the medications scheduled for 0900 hours were administered to Patient Number 53846648 by the patient's mother. The unlabeled syringes containing medications were later found by another nurse at the bedside. Additionally, Respondent inappropriately documented in patient's medical record that she had administered the medications. Respondent's conduct was likely to injure the patient in that failure to administer medications as ordered could have resulted in non-efficacious treatment and resulted in an inaccurate, incomplete medical record, which was likely to injure that patient in that subsequent caregivers would not have accurate information on which to base their care decisions.
- 11. On or about October 6, 2009, while employed as a Staff Nurse with Our Children's House at Baylor, Dallas, Texas, Respondent inappropriately performed a nasogastric (NG) tube insertion into the nostril of the mother of Patient Number 01296716, without a physician's order, and failed to document in the patient's medical record regarding the NG tube insertion. Additionally, Respondent violated professional boundaries when she accepted the assistance of the patient's mother, who wrote an email to the facility regarding the termination of Respondent's employment as a result of the incident. Respondent's conduct unnecessarily exposed the patient's mother to the risk of harm from an unauthorized intervention, and from emotional distress as a result of the mother's involvement in Respondent's job issues; and resulted in an incomplete medical record.
- 12. In response to the incidents in Findings of Fact Numbers Seven (7) through Eleven (11), Respondent admits that she inappropriately documented in patients' medical records and states that she doesn't specifically remember some of the errors regarding Finding of Fact Number Seven (7), but admits that some of her documentation was inappropriate, including her PICC line documentation. Respondent states that she doesn't remember Patient Number 45130705 or any of the issues associated with the patient. Regarding the dosage of Reglan, Respondent states that she contacted the pharmacist, who informed her that the dose was appropriate for this patient's emesis problems and told Respondent to administer the

medication. Respondent states that she left the medications with the mother of Patient Number 53846648 to administer to the patient; however, the mother did not give the medications and left them sitting at the bedside. According to Respondent, none of the nurses labeled the syringes. Respondent insists that the mother had been educated and checked off regarding medication administration for her child; however, Respondent does admit that she should have ensured that the medications had been administered and appropriately documented in the patient's medical record. Regarding the incident involving the nasogastric tube insertion, Respondent explains that she inserted the nasogastric tube upon the mother's request and considered doing so part of patient education. Respondent explains that she had provided her personal phone number to the patient's mother, and the mother phoned and asked why Respondent was no longer working at the facility, so Respondent told the mother that her job was terminated as a result of the unauthorized NG tube insertion. Respondent asserts that she didn't tell the mother to write the letter and adds that the mother offered her assistance.

CONCLUSIONS OF LAW

- 1. Pursuant to Texas Occupations Code, Sections 301.451-301.455, the Board has jurisdiction over this matter.
- 2. Notice was served in accordance with law.
- 3. The evidence received is sufficient to prove violation of Section 301.452(b)(10)&(13), Texas Occupations Code, and 22 Tex. ADMIN. CODE §§217.11(1)(A), (1)(B), (1)(C), (1)(D), (1)(J),(1)(M), (1)(N), (1)(P) & (2)(A) and 217.12(1)(A), (1)(B), (1)(C), (3) & (4).
- 4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Vocational Nurse License Number 149954, heretofore issued to JACKIE JOY ADCOCK, including revocation of Respondent's license(s) to practice nursing in the State of Texas.

ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Texas Board of Nursing, that RESPONDENT SHALL receive the sanction of a REPRIMAND WITH STIPULATIONS, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Texas Occupations Code §§301.001 et seq., the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 Tex. ADMIN. Code § 211.1 et seq. and this Order.

IT IS FURTHER AGREED and ORDERED that, while under the terms of this Order, this Order SHALL apply to any and all future licenses issued to Respondent to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license(s) is/are encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a nurse licensure compact privilege without the written permission of the Texas Board of Nursing and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include nurses. It shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding Sexual Misconduct, Fraud, Theft and Deception, Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder, and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. Information regarding Board-approved courses may be found at the following Board website address: http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html.

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in medication administration. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include Nurses. The didactic portion of this course shall be a minimum of six (6) hours in length. The course shall contain a minimum twenty-four (24) hour clinical component which is to be provided by the same Registered Nurse who provides the didactic portion of this course. The clinical component SHALL focus on tasks of medication administration only. In order for the course to be approved, the course's content shall include: a review of proper administration procedures for all standard routes; computation of drug dosages; the five (5) rights of medication administration; factors influencing the choice of route; and possible adverse effects resulting from improper administration. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. RESPONDENT SHALL successfully complete both the didactic and clinical portions of the course to satisfy this stipulation. RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form, provided by the Board, to the office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. Information regarding Boardapproved courses may be found at the following Board website address: http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html.

(3) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in physical assessment. RESPONDENT SHALL obtain Board approval of the course prior to enrollment. Home study courses and video programs will not be approved. In order

for the course to be approved, the target audience shall include Nurses. The didactic portion of this course shall be a minimum of six (6) hours in length. RESPONDENT SHALL perform physical assessments on live patients in a clinical setting for a minimum of twenty-four (24) hours. The clinical component SHALL focus on tasks of physical assessment only and shall be provided by the same Registered Nurse who provides the didactic portion of this course. To be approved, the course shall cover all systems of the body. Performing assessments on mock patients or mannequins WILL NOT be accepted. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. RESPONDENT SHALL successfully complete both the didactic and clinical portions of the course to satisfy this stipulation. RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form, provided by the Board, to the office of the Board to verify RESPONDENT'S successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. Information regarding Board-approved courses may the following Board website address: http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html.

(4) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in nursing documentation. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. The course shall be a minimum of six (6) hours in length of classroom time. In order for the course to be approved, the target audience shall include Nurses. The course shall include content on the following: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of

recording; methods of alternative record-keeping; and computerized documentation. RESPONDENT SHALL cause the instructor to submit a Verification of Course Completion form, provided by the Board, to the Board's office to verify RESPONDENT'S successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. Information regarding Board-approved courses may be found at the following Board website address: http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html.

- (5) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in "Respecting Professional Boundaries," a 3.9 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure. Information regarding Board-approved courses may be found at the following Board we bsite address:
- (6) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete the course "Sharpening Critical Thinking Skills," a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure.

Information regarding Board-approved courses may be found at the following Board website address: http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html.

IT IS FURTHER AGREED, SHOULD RESPONDENT PRACTICE AS A NURSE IN THE STATE OF TEXAS, RESPONDENT WILL PROVIDE DIRECT PATIENT CARE AND PRACTICE IN A HOSPITAL, NURSING HOME, OR OTHER CLINICAL SETTING A MINIMUM OF SIXTY-FOUR (64) HOURS PER MONTH UNDER THE FOLLOWING STIPULATIONS FOR TWO (2) YEARS OF EMPLOYMENT. THE LENGTH OF THE STIPULATION PERIOD WILL BE EXTENDED UNTIL SUCH TWENTY-FOUR (24) MONTHS HAVE ELAPSED. PERIODS OF UNEMPLOYMENT OR OF EMPLOYMENT THAT DO NOT REQUIRE THE USE OF A REGISTERED NURSE (RN) OR A VOCATIONAL NURSE (LVN) LICENSE, AS APPROPRIATE, WILL NOT APPLY TO THIS STIPULATION PERIOD:

- (7) RESPONDENT SHALL notify each present employer in nursing of this Order of the Board and the stipulations on RESPONDENT'S license(s). RESPONDENT SHALL present a complete copy of this Order and all Proposals for Decision issued by the Administrative Law Judge, if any, to each present employer within five (5) days of receipt of this Order. RESPONDENT SHALL notify all future employers in nursing of this Order of the Board and the stipulations on RESPONDENT'S license(s). RESPONDENT SHALL present a complete copy of this Order and all Proposals for Decision issued by the Administrative Law Judge, if any, to each future employer prior to accepting an offer of employment.
- (8) RESPONDENT SHALL CAUSE each present employer in nursing to submit the Notification of Employment form, which is provided to the Respondent by the Board, to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future

employer to submit the Notification of Employment form, which is provided to the Respondent by the Board, to the Board's office within five (5) days of employment as a nurse.

- (9) For the first year of employment as a Vocational Nurse under this Order, RESPONDENT SHALL be directly supervised by a Registered Nurse or a Licensed Vocational Nurse. Direct supervision requires another nurse to be working on the same unit as RESPONDENT and immediately available to provide assistance and intervention. RESPONDENT SHALL work only on regularly assigned, identified and predetermined unit(s). The RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited.
- (10) For the remainder of the stipulation period, RESPONDENT SHALL be supervised by a Registered Nurse or a Licensed Vocational Nurse who is on the premises. The supervising nurse is not required to be on the same unit or ward as RESPONDENT, but should be on the facility grounds and readily available to provide assistance and intervention if necessary. The supervising nurse shall have a minimum of two (2) years experience in the same or similar practice setting to which the Respondent is currently working. RESPONDENT SHALL work only regularly assigned, identified and predetermined unit(s). RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited.
- (11) RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the Respondent by the Board, periodic reports as to RESPONDENT'S capability to practice nursing. These reports shall be completed by the Registered Nurse or a Licensed Vocational Nurse

who supervises the RESPONDENT. These reports shall be submitted by the supervising nurse to the office of the Board at the end of each three (3) month period for two (2) years of employment as a nurse.

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT'S license(s) to practice nursing in the State of Texas and RESPONDENT shall be eligible for nurse licensure compact privileges, if any.

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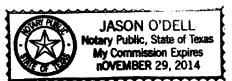
RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I have reviewed this Order. I neither admit nor deny the violations alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Board. When this Order is ratified, the terms of this Order become effective, and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license(s) to practice nursing in the State of Texas, as a consequence of my noncompliance.

Signed this 35 day of January,	, 20 <u>/2</u> .
ACKIE JOJ ADCOCK, Respondent	
ACKIE JO ADCOCK, Respondent	

Sworn to and subscribed before me this 25 day of January , 20 12

SEAL



Notary Public in and for the State of TX

Approved as to form and substance.

Louis Leichter, Attorney for Respondent

Signed this // day of //4rol, 20/7

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 25th day of January, 2012, by JACKIE JOY ADCOCK, Vocational Nurse License Number 149954, and said Order is final.

Effective this 19th day of April, 2012.

Katherine A. Thomas, MN, RN, FAAN

Executive Director on behalf

of said Board