BEFORE THE TEXAS BOARD OF NURSING



In the Matter of Registered Nurse

Ş

License Number 599000

§ AGREED

issued to DARLENE ROSE ALLEN

ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board, considered the matter of DARLENE ROSE ALLEN, Registered License Number 599000, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may have violated Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived informal proceedings, notice and hearing, and agreed to the entry of this Order offered on August 31, 2011, by Katherine A. Thomas, MN, RN, FAAN, Executive Director, subject to ratification by the Board.

FINDINGS OF FACT

- 1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
- 2. Respondent waived informal proceedings, notice and hearing, and agreed to the entry of this Order.
- 3. Respondent is currently licensed to practice professional nursing in the State of Texas.
- 4. Respondent received an Associate Degree in Nursing from Mohawk College of Applied Arts, Hamilton, Ontario, Canada, on April 1, 1993. Respondent was licensed to practice professional nursing in the State of Texas on November 29, 1993.

599000:159

Closp

Executive Director of the Board

5. Respondent's nursing employment history includes:

4/1993 - 4/1995	RN	J.A.M. Morphet, MD Hamilton, Ontario, Canada
5/1995 - 10/1995	Unknown	
11/1995 - 8/1997	RN	McAllen Heart Hospital McAllen, Texas
9/1997 - 10/1997	Unknown	
11/1997 - 4/1999	RN	Valley Baptist Medical Center Harlingen, Texas
5/1999 - 3/2000	Unknown	
4/2000 - 10/2004	RN	Rio Grande Hospital Harlingen, Texas
11/2004 - 12/2004	Unknown	
12/2004 - Present	RN	Northeast Baptist Hospital San Antonio, Texas

- 6. At the time of the initial incident, Respondent was employed as a RN with Northeast Baptist Hospital, San Antonio, Texas, and had been in this position for five (5) years and four (4) months.
- 7. On or about April 18, 2010 through April 19, 2010 while employed as a RN at Northeast Baptist Hospital, San Antonio, Texas, Respondent failed to accurately document critical lab results for Patient Medical Record Number 0003331435 in the Physician's progress notes. Respondent documented lab results in the progress notes PTT <200 when the critical lab results were >200. Respondent's conduct resulted in an inaccurate medical record and was likely to injure the patient in that subsequent care givers would not have complete information on which to base their care decisions.
- 8. On or about April 18, 2010 through April 19, 2010, while employed as a RN at Northeast Baptist Hospital, San Antonio, Texas, Respondent administered a bolus of 5,000 Units of Heparin to Patient Medical Record Number 0003331435, which was in excess of the physician's orders just five hours and forty-two minutes after the patient received a bolus of 3,000 Units of Heparin. Consequently, the patient had a massive intra-cerebral bleed

- and expired. Respondent's conduct was likely to injure the patient from medical complications including hemorrhage.
- 9. On or about April 18, 2010 through April 19, 2010, while employed as a RN at Northeast Baptist Hospital, San Antonio, Texas, Respondent failed to follow physician's order to increase Heparin drip by 2 Units/kg/hr for Patient Medical Record Number 0003331435 while caring for Patient Medical Record Number 0003331435, instead, Respondent realizing she overdosed the patient by 2,000 Units of heparin, documented "increase rate" when in fact Respondent decreased the Heparin rate by 3.3 Units/kg/hr in an attempt to cover up her medication error. Respondent's failure to accurately and completely document deprived subsequent caregivers of vital information on which to base further nursing care and interventions.
- 10. In response to Finding of Facts Number Seven (7) through Nine (9), Respondent states it is apparent from review of the documentation it was simply an error where Respondent wrote "less than" symbol rather than the "greater than" symbol. Respondent explains that looking at the chart one can see in the nursing notes that she documented the aPTT was >200 and in response to this value, the chart reflects that she did exactly as ordered. Respondent adds that this was the first and only aPTT in excess of 200 and the subsequent aPTT had decreased to 44.9 which is a sub therapeutic level for either protocol. Respondent does acknowledge making an unintentional error when she hand wrote the < character rather than the > character but states it was unintentional and in no way meant to falsify the chart. In response to Finding of Fact Number Eight (8), Respondent admits that she did make a medication error by administering a bolus of 5,000 units of Heparin when the actual bolus should have been 3,000. Respondent denies that the patient had an intracerebral bleed and died as a result of this error. In response to Finding of Fact Number Nine(9), Respondent denies that she attempted to "correct" that an error occurred. Respondent contends that she didn't realize that an overdose had occurred until she received the Board's letter of July 8, 2011 and then reviewed the chart regarding that allegation. Respondent can't determine why she was administering the Heparin at the rates she documented (1,170 units per hour). Respondent states she can only determine that she was use to a different Heparin protocol.

CONCLUSIONS OF LAW

- 1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
- 2. Notice was served in accordance with law.
- 3. The evidence received is sufficient to prove violations of Section 301.452(b)(10)&(13), Texas Occupations Code, and 22 Tex. ADMIN. CODE §217.11(1)(A),(1)(B),(1)(C), (1)(D)&(1)(M)and 22 Tex. ADMIN. CODE §217.12(1)(A),(1)(B),(1)(C),(4)&(5).

4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 599000, heretofore issued to DARLENE ROSE ALLEN, including revocation of Respondent's license(s) to practice nursing in the State of Texas.

ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Texas Board of Nursing, that Registered Nurse License Number 599000, previously issued to DARLENE ROSE ALLEN, to practice professional nursing in Texas is hereby SUSPENDED for a period of two (2) years with the suspension STAYED and Respondent is hereby placed on PROBATION for two (2) years with the following agreed terms of probation:

IT IS FURTHER AGREED and ORDERED that, while under the terms of this Order, this Order SHALL apply to any and all future licenses issued to Respondent to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's nurse licensure compact privileges, if any, to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license(s) is/are encumbered by this order the Respondent may not work outside the State of Texas pursuant to a nurse licensure compact privilege without the written permission of the Texas Board of Nursing and the Board of Nursing in the party state where Respondent wishes to work.

(1) RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Texas Occupations Code, §§301.001 et seq., the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 Tex. ADMIN. CODE §211.1 et seq. and this Order.

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include nurses. It shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT'S successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. Boardapproved courses may be found at the following Board website address:

http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html.

(3) RESPONDENT SHALL, within one (1) year of entry of this Order the suspension being stayed, successfully complete a course in medication administration.

RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is <u>not</u> being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include

Nurses. The didactic portion of this course shall be a minimum of six (6) hours in length. The course shall contain a minimum twenty-four (24) hour clinical component which is to be provided by the same Registered Nurse who provides the didactic portion of this course. The clinical component SHALL focus on tasks of medication administration only. In order for the course to be approved, the course's content shall include: a review of proper administration procedures for all standard routes; computation of drug dosages; the five (5) rights of medication administration; factors influencing the choice of route; and possible adverse effects resulting from improper administration. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. RESPONDENT SHALL successfully complete both the didactic and clinical portions of the course to satisfy this stipulation. RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form, provided by the Board, to the office of the Board to verify RESPONDENT'S successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. Board-approved courses may be found at the following Board website address:

http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html.

(4) RESPONDENT SHALL, within one (1) year of entry of this Orderthe suspension being stayed, successfully complete a course in nursing documentation.

RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is <u>not</u> being offered by a pre-approved provider. Home study courses and video programs will not be approved. The course shall be a minimum of six (6) hours in length of classroom

time. In order for the course to be approved, the target audience shall include Nurses. The course shall include content on the following: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. RESPONDENT SHALL cause the instructor to submit a Verification of Course Completion form, provided by the Board, to the Board's office to verify RESPONDENT'S successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. Board-approved courses may be found at the following Board website address:

http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html.

(5) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete the course "Sharpening Critical Thinking Skills," a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure. *Information regarding this workshop may be found at the following web address:*

http://ncsbn.hivelive.com/hives/a0f6f3e8a0/summary.

IT IS FURTHER AGREED, SHOULD RESPONDENT PRACTICE AS A NURSE IN
THE STATE OF TEXAS, RESPONDENT WILL PROVIDE DIRECT PATIENT CARE
AND PRACTICE IN A HOSPITAL, NURSING HOME, OR OTHER CLINICAL

SETTING AND RESPONDENT MUST WORK IN SUCH SETTING A MINIMUM OF SIXTY-FOUR (64) HOURS PER MONTH UNDER THE FOLLOWING PROBATION CONDITIONS FOR TWO (2) YEARS OF EMPLOYMENT. THE LENGTH OF THE PROBATIONARY PERIOD WILL BE EXTENDED UNTIL SUCH TWENTY FOUR (24) MONTHS HAVE ELAPSED. PERIODS OF UNEMPLOYMENT OR OF EMPLOYMENT THAT DO NOT REQUIRE THE USE OF A REGISTERED NURSE (RN) OR A VOCATIONAL NURSE (LVN) LICENSE, AS APPROPRIATE, WILL NOT APPLY TO THIS STIPULATION PERIOD:

- (6) RESPONDENT SHALL notify each present employer in nursing of this Order of the Board and the probation conditions on RESPONDENT'S license. RESPONDENT SHALL present a complete copy of this Order and all Proposals for Decision issued by the Administrative Law Judge, if any, to each present employer within five (5) days of receipt of this Order. RESPONDENT SHALL notify all future employers in nursing of this Order of the Board and the probation conditions on RESPONDENT'S license. RESPONDENT SHALL present a complete copy of this Order and all Proposals for Decision issued by the Administrative Law Judge, if any, to each future employer prior to accepting an offer of employment.
- (7) RESPONDENT SHALL CAUSE each present employer in nursing to submit the Notification of Employment form, which is provided to the Respondent by the Board, to the Board's office within ten (10) days of receipt of this Order. RESPONDENT SHALL CAUSE each future employer to submit the Notification of Employment form, which is provided to the Respondent by the Board, to the Board's office within five (5) days of employment as a nurse.
 - (8) For the first year of employment as a Nurse under this Order, RESPONDENT

SHALL be directly supervised by a Registered Nurse. Direct supervision requires another professional nurse to be working on the same unit as RESPONDENT and immediately available to provide assistance and intervention. RESPONDENT SHALL work only on regularly assigned, identified and predetermined unit(s). The RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited.

- (9) For the remainder of the probation period, RESPONDENT SHALL be supervised by a Registered Nurse who is on the premises. The supervising nurse is not required to be on the same unit or ward as RESPONDENT, but should be on the facility grounds and readily available to provide assistance and intervention if necessary. The supervising nurse shall have a minimum of two (2) years experience in the same or similar practice setting to which the Respondent is currently working. RESPONDENT SHALL work only regularly assigned, identified and predetermined unit(s). RESPONDENT SHALL NOT be employed by a nurse registry, temporary nurse employment agency, hospice, or home health agency. RESPONDENT SHALL NOT be self-employed or contract for services. Multiple employers are prohibited.
- (10) RESPONDENT SHALL CAUSE each employer to submit, on forms provided to the Respondent by the Board, periodic reports as to RESPONDENT'S capability to practice nursing. These reports shall be completed by the Registered Nurse who supervises the RESPONDENT. These reports shall be submitted by the supervising nurse to the office of the Board at the end of each three (3) month period for two (2) years of employment as a nurse.

IT IS FURTHER AGREED and ORDERED that if during the period of probation,

an additional allegation, accusation, or petition is reported or filed against the Respondent's license(s), the probationary period shall not expire and shall automatically be extended until the allegation, accusation, or petition has been acted upon by the Board.

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT'S license(s) to practice nursing in the State of Texas and RESPONDENT shall be eligible for nurse licensure compact privileges, if any.

BALANCE OF THIS PAGE INTENTIONALLY LEFT BLANK.

CONTINUED ON NEXT PAGE.

RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I have reviewed this Order. I neither admit nor deny the violations alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that this Order is subject to ratification by the Board. When this Order is ratified, the terms of this Order become effective, and a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license(s) to practice nursing in the State of Texas, as a consequence of my noncompliance.

day of

Sworn to and subscribed before me this

Notary Public in and for the State of Ve

Approved as to form and substance.

Frances. Attorney for Respondent

Signed this 8 day of Occamber 20 11

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the <u>5th</u> day of <u>December</u>, 20 11, by DARLENE ROSE ALLEN, Registered Nurse License Number 599000, and said Order is final.

Effective this 19th day of January, 2012.

Katherine A. Thomas, MN, RN, FAAN

Executive Director on behalf

of said Board